

1 PROCEEDINGS

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3 MS. METCALF: We're going to go ahead and get started.
4 My name is Cheryl Metcal f. I'm the policy manager for
5 unemployment insurance in Olympia.

6 I would like to introduce the staff first before we get
7 started. To my direct left is Susan Harris who is with the
8 policy shop.

9 And on her left is Juani ta Meyers, our rules
10 coordinator. Juani ta is the one who has been sending all
11 the reports and information on all of this. And she will be
12 our official information giver today.

13 And to Juani ta's left is Marci e Johnson. And Marci e is

14 not an employee of employment security, but she is an
15 official court reporter, and she will be making the record
16 for today. Everything that you say will be put into the
17 official record.

18 And sitting in the audience is Beccie Zolman who is
19 from our tax branch.

20 So we are hoping between the four of us from our agency
21 that we can answer any questions that you might have of us
22 today.

23 Now for a little bit of housekeeping. The restrooms
24 are to the left twice around the corner. And in order to
25 get in there, you need to use a code that's on the board.

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1 There's coffee and pop through this door. And I just found

2 out that you can't get back in that door once you go out,
3 but it's just a simple circle back around.

4 I would like to ask everybody to take notice that on
5 the reverse of the agenda are the ground rules for today.
6 We would ask you to take a minute to review those and to
7 honor what's on that statement.

8 We understand that there are some really strong
9 opinions on this legislation. You are either for it or
10 against it, and only one or two people in between. And it's
11 a lot of change in a very short time because it goes into
12 effect on January 4.

13 And what I have said in the two previous hearings that
14 we have had is that I worked for the agency for a very long
15 time. I once took a nine-year break and came back and sat
16 down at my desk and did my same job, because the laws change
17 so slowly, and there's been so few significant changes in

18 the past.

19 And this is very significant. And it's the first time
20 we have had something like this. We have had a very short
21 time to get the rules in place, get our folks trained, all
22 of our manuals and forms revised. So we are going on a fast
23 track on this.

24 This is meeting number three on the rules. We have
25 gotten tips from the first two hearings, and we will wait

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1 until we have the transcript from the third one before the
2 final papers go out.

3 Juani ta has taken lots of notes and our assistant
4 commissioner, Annette Copeland, has read both of the
5 transcripts that have come out so far. So what you say

6 today will be part of the record. It will be considered.

7 We have started to move a little bit on this. We have
8 had to, just because of the time frame. We obviously don't
9 have anything final yet.

10 We are on a little more formal format today than usual
11 just because we realize that this is important, and what you
12 have to say is important to us. That's why we have a court
13 reporter making sure that everything said is a part of the
14 record. When you speak -- I will be walking around with a
15 microphone. I'm practicing for my next career. And we
16 would like you to identify yourselves, especially if more
17 people come into the room.

18 And before we get started, I would like you to
19 introduce yourselves. Tell us who you are representing.
20 And then I'm going to turn it over to Juanita. And when you
21 say your last name, can you spell it, please, for the court

22 reporter?

23 MR. TUSLER: Jim Tusler, T-U-S-L-E-R. I am
24 representing the Washington State Labor Counsel, AFL-CIO.

25 MR. STEVENS: I'm Larry Stevens, S-T-E-V-E-N-S. And I

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1 am here on behalf of the National Electrical Contractors
2 Association and the Mechanical Contractors Association.

3 MS. STRUS: S-T-R-U-S, and I'm with the State Senate.

4 MS. METCALF: Thank you. Juani ta.

5 MS. MEYERS: Okay. Let me turn my mic on here.

6 Okay. The format today is that I'm going to review
7 this legislation by section, focusing on those sections
8 where we have identified issues that may need to be resolved
9 through rule making. I will explain what the law was

10 previously, what it's changed to, and then outline some of
11 the questions or issues we have, and then ask for your
12 input. And if you would wait until the end of each section,
13 that would be very helpful. And then we will open it up for
14 comments.

15 The voluntary quits I will split into two or three
16 sections because it's a very long section of the bill, and
17 it's quite a substantive change. And I don't want to wait
18 until we get to the very end.

19 The first section of the bill we are not going to do
20 rules on. It simply removes the language that said, "This
21 title is to be liberally construed for purposes of reducing
22 the cause of involuntary unemployment and the suffering
23 caused thereby." And that section is the preamble to the
24 whole Employment Security Act, and it doesn't require rule
25 making.

1 So do we have any questions or anything about that
2 section?

3 Okay. This next section, again, I'm just going to skip
4 over. It's very clear we don't have to do any rules on
5 that. It just said that the term "wages" doesn't include
6 stock options. And so we will be notifying employers that
7 stock options will no longer be calculated as part of the
8 wages.

9 The third section is the first one where we had a
10 couple questions. What that statute requires is that to be
11 eligible for unemployment benefits an individual has to be
12 able to work, available for work, and actively seeking work.
13 And it has always required that people seek work pursuant to

14 their customary trade practices.

15 The change in the statute says that for claims that are
16 effective on or after January 4 of next year, the an
17 individual who is subject to a labor agreement or dispatch
18 rules must comply with that labor agreement or dispatch
19 rules in their work search.

20 We have what we call a referral union program where
21 participating unions sign up and register with the
22 department. And rather than making the work search that
23 other claimants do where they make three job search contacts
24 a week, what we do is require that they remain in good
25 standing with their union and comply with their union's

1 dispatch rules. So essentially, this puts that into
2 statute.

3 Our original question was, Does this section go beyond
4 just the referral unions? Because the language doesn't
5 specifically reference referral union members or union
6 members. It simply says an individual subject to a labor
7 agreement or dispatch rules. Now, certainly dispatch rules
8 would almost certainly be union members, but we thought
9 there could be other labor agreements.

10 In the previous two meetings, pretty much everybody
11 said they meant union members not others. But we would like
12 your input on if you have any suggestions or if you disagree
13 with that or agree. Any input you have on that requirement
14 to Section 3? Any comments? No?

15 MR. TUSLER: Could I take you back one section and ask
16 for clarification?

17 MS. MEYERS: Sure.

18 MR. TUSLER: You started out with you were removing the
19 language "liberally construed." Is that part of the
20 legislation, and what is the reasoning for that?

21 MS. MEYERS: I can't speak to what the reasoning was.
22 I can tell you it is part of the bill. It removes the
23 "liberally construed" language.

24 However, because that section of the bill that was
25 amended is simply the preamble, it's not a substantive

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1 portion of law. So in reality it's not going to have a
2 significant impact on our decision-making process.

3 Generally, now we look at the preponderance of the
4 evidence. We look at who was the moving party in a

5 separation, and we will continue to do that.

6 The words "liberally construed" are not in any part of
7 our rules or court cases, so the impact on that particular
8 section is going to be minimal.

9 MR. TUSLER: Thank you.

10 (Whereupon, the proceedings
11 were joined by additional
stakeholders.)

12 MS. MEYERS: I will give people a couple minutes to get
13 settled before I go on.

14 MS. METCALF: We are going to ask the two of you that
15 came to identify yourselves for the record.

16 Mr. Knowles, you haven't been with us previously. So
17 this time we have a court reporter here, and we are making
18 an official record of everything that's being said here
19 today.

20 MR. RAFFAELL: I'm Norm Raffaelli. I'm with
21 Weyerhaeuser Company; also with the Association of

22 Washington Business Unemployment Committee.

23 MS. MEYERS: Norm, could you spell your last name for
24 the record?

25 MR. RAFFAELL: R-A-F-F-A-E-L-L.

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1 MR. KNOWLES: My name is William B. Knowles,
2 K-N-O-W-L-E-S. I'm an attorney in Seattle, Washington.

3 MS. MYERS: Okay. We are going to go on with Section 4
4 which is a very significant change to the statute that
5 describes what is good cause for voluntarily leaving work.
6 And as I said, I'm going to go through a few of the sections
7 and then stop and take your input in groups of sections.

8 The law said that beginning with claims that are

9 effective January 4, 2004 --

10 MR. KNOWLES: Before we go further, is that section
11 further defined by the department, what that means?

12 MS. MEYERS: What does what mean? I'm sorry.

13 MR. KNOWLES: The class of claims to which this
14 subsection as newly amended will apply.

15 MS. MEYERS: Yes. It will apply to all unemployment
16 claims that have an effective date on or after January 4.

17 MR. KNOWLES: Meaning the benefit year?

18 MS. METCALF: The benefit year begins on January 5 or
19 later.

20 MR. KNOWLES: So any claims filed prior to that time
21 will not be subject to any of these new provisions that we
22 are about to discuss throughout the pendency of their
23 benefit year; is that correct?

24 MS. METCALF: That is correct. We will be running,
25 approximately for a year, two systems where people whose

1 claims were filed up until January 3 will be under the old
2 law. Claims filed January 4 or later will be under the new
3 law. So we will be adjudicating two different statutes
4 simultaneously depending on the claimant's effective date.

5 MR. KNOWLES: Actually, that will continue for a longer
6 period than one year; isn't that correct? Because claims
7 that are filed after the new effective date of the wage
8 averaging provisions will also require that the department
9 run parallel adjudication systems; isn't that correct?

10 When you change the way that the benefits are
11 calculated, you are still going to have two different groups
12 of claimants. Even two years from now you will still have

13 two different groups of claimants, correct?

14 MS. MEYERS: I don't know why we would.

15 MR. KNOWLES: Because you changed the way that the
16 benefits are calculated --

17 MS. MEYERS: Correct.

18 MR. KNOWLES: -- two times. First, it's based on an
19 averaging of three weeks, and then it's based on an average
20 of four weeks, correct?

21 MS. MEYERS: Quarters. Yes.

22 MR. KNOWLES: So there are two time periods in which
23 the department is going to have to run parallel programs,
24 correct? Two years?

25 MS. MEYERS: Right. The adjudication will be about a

1 year. The difference is between the good cause for leaving
2 work and the misconduct changes.

3 But you are correct. The way the benefits will be
4 calculated is going to be changed next year and then the
5 year after that. So for two years, yes, we will be changing
6 the manner in which an individual's weekly benefit amount
7 will be changed. Then, of course, many of the tax changes
8 come into effect for 2005.

9 Okay. Let me go on. And what I would like to do is
10 just on each section I will go through the sections, what
11 the law said, what we believe it says now, what questions we
12 have, and then open it up for comments.

13 The law provides that an individual is disqualified for
14 leaving work voluntarily unless they have good cause for
15 doing so.

16 The current statute that is in place now enumerates a

17 number of reasons that an individual has good cause for
18 leaving work. The good cause factors that are currently in
19 the law are fairly broad and allow quite a bit of discretion
20 for the department to evaluate individual situations.

21 For example, an individual could qualify for benefits
22 if there is a substantial deterioration in the working
23 conditions from those that are present at the time of hire.
24 There are various other types of reasons that are, you
25 know -- the department would apply that individual set of

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1 facts to determine whether there was a substantial
2 deterioration.

3 The law as revised now lists specifically ten reasons
4 why an individual has good cause for leaving work. And it

5 takes out the general language, such as "substantial
6 deterioration," and replaces it with specific factors that
7 provide good cause for an individual to leave work. And I'm
8 going to go through those reasons. And, as I said, we will
9 go over a couple, and then I will stop for comments and then
10 move on.

11 The individual is still permitted to leave work or has
12 good cause to leave work in order to accept a bona fide
13 offer of other work. That is not changed from the existing
14 statute.

15 I do want to stop. I forgot to mention that one thing
16 that is in the current law is that an individual who leaves
17 work for marital or domestic reasons currently can requalify
18 for benefits either by waiting seven weeks and earning seven
19 times their weekly benefit amount, or by reporting in person
20 to their work source office for ten weeks and certifying

21 each week that they are able to work, available for work,
22 and actively seeking work.

23 That in-person reporting requirement -- provision is
24 gone. In the new statute beginning with claims effective
25 January 4, anybody who is denied benefits because they left

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1 work for personal, marital, domestic reasons will now need
2 to requalify in the same manner as other individuals denied
3 benefits for this reason; that is, they wait seven weeks and
4 earn seven times their weekly benefit amount. So that is
5 something that is eliminated from this new statute.

6 As I mentioned, the statute is unchanged about an
7 individual who is leaving work to accept a bona fide offer
8 of other work.

9 The second section allows benefits to individuals who
10 leave because of illness or disability -- their own illness
11 or disability or the death, illness, or disability of a
12 claimant's immediate family. That's in current statute, but
13 the amended statute, this bill, adds some qualifying
14 language to that.

15 First, it requires that an individual pursue all
16 reasonable alternatives to preserve their job by requesting
17 a leave of absence, by notifying their employer for the
18 reason of the absence, and by promptly requesting
19 reemployment when they are again able to work.

20 They don't have to do those acts if they would be
21 futile. Such as, they know their employer doesn't offer
22 leaves of absence, or something of that nature. And that
23 includes cases where the futility is the result of a labor
24 management agreement or dispatch system.

25 But it also requires that the individual must terminate

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1 his or her employment and be no longer eligible to be
2 reinstated to that same position or a comparable or similar
3 position.

4 (Whereupon, the proceedings
5 were joined by another
6 stakeholder.)

7 We aren't entirely certain how we are going to
8 implement this. We have asked for guidance from the
9 Department of Justice as to what ramifications this has for
10 the agency or the State.

11 Because it appears to say that an individual who is
12 temporarily disabled or ill but could do other work -- where

13 today we would pay them unemployment benefits if they can't
14 do their current job but they could do other jobs. Even if
15 the employer was required under the ADA or other law,
16 maternity regulations, or whatever, to hold their job for
17 them, we would pay them benefits. This seems to require
18 that the individual surrender those guarantees under federal
19 or state law in order to draw unemployment benefits. Again,
20 we are looking at this to see what kind of ramifications
21 this has for the department.

22 And I will go ahead and take questions now. I know
23 there are some comments for this one.

24 MS. METCALF: Before we have questions, could I have
25 Gina introduce herself for the record?

1 MS. MEYERS: Sure.

2 MS. BACIGALUPPO: Gina Baci gal upo; Director of Claims
3 Management for NECA. The last name is B-A-C-I-G-A-L-U-P-O.

4 MR. KNOWLES: What specific statutory language does the
5 department believe forms the basis for the conclusion that
6 the person has to be separated from employment in order to
7 qualify under the new statute?

8 MS. MEYERS: Okay. It would be in the new Section 4 on
9 page 7 at the top of the page in the parenthesis (b), "The
10 claimant terminated his or her employment status and is not
11 entitled to be reinstated to the same position or a
12 comparable or similar position." And that's got a
13 conjunctive "and" with the previous section.

14 MR. KNOWLES: The question I would have is in
15 situations where federal law would mandate that a person
16 who, for example, is gone for twelve weeks of FMLA leave be

17 reinstated to a like or similar position, it doesn't seem to
18 me that the department is in a position to -- if that person
19 is forced at that point to leave employment, that is, they
20 terminate his employment situation, if for some reason he is
21 eligible or not able -- if he is able to return to work, of
22 course, he or she can go back to work.

23 But if they are not able to return to work for medical
24 reasons, is the department going to be putting those people
25 in the position of saying, "Now, you have to quit your job

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1 in order to be eligible for unemployment benefits at this
2 point"?

3 MS. MEYERS: And that, quite frankly, is what we are

4 tying to resolve.

5 This particular section is one where we still have a
6 number of questions as to how we are going to implement it.
7 We are consulting with our attorneys. As I said, we have
8 talked to the Department of Justice to see exactly how or
9 whether -- how we should implement it. Or if it's a legal
10 problem, whether we need to report that to the governor's
11 office, or whoever, just to let them know.

12 MR. KNOWLES: It certainly creates a problem with
13 conformity. Because the Family Medical Leave Act provides
14 certain finality to decisions that are made by unemployment
15 compensation systems for the purpose of adjudication of
16 benefit eligibility.

17 Notwithstanding the department's own rule that says
18 that no conclusion or determination of the department can be
19 used as evidence in some other proceedings, the Family
20 Medical Leave Act, nevertheless, creates a presumption that

21 certain decisions made by unemployment insurance systems in
22 each state have some legal -- they are accredited and given
23 some legal standard.

24 So it's creating two problems for the State of
25 Washington: One, a set of laws that are not subject to the

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1 evidentiary rule or exclusion that's contained in the
2 statute, and, in this situation, laws that would be subject
3 to the federal rule on this. So you have a federal
4 conformity problem with this particular provision of the
5 statute.

6 MS. MEYERS: Thank you.

7 MS. BACIGALUPO: First, I have a question. How does

8 the department currently handle an individual on family
9 leave where they are returning to work at the end of their
10 disability?

11 MS. MEYERS: We adjudicate two things: First off, we
12 look to see where they had good cause for leaving. We would
13 look now to say, "Did your illness or disability necessitate
14 you leaving work for family medical leave or the condition?"
15 So you can leave now for illness, disability, or death of
16 immediate family members. So you have got that question.
17 So we will probably allow them on the separation.

18 But we also then look at whether they are available for
19 work. Many or most people on FMLA aren't available for
20 work. Because they have -- you know, if you are quitting or
21 leaving your current job to take care of a family member,
22 then usually you aren't available for other types of work.

23 Where it more commonly comes up, is an individual with
24 protection under either the state maternity regulations or

25 the Americans with Disabilities Act, individuals who have a

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1 disability or an illness that's temporary in nature. They
2 can't do their current job for whatever reason, and their
3 employer has to hold their job for them. But there is other
4 work they can do, and they are willing to seek that other
5 work. If that is the case, and there is work available for
6 them in the labor market area, then we would pay them
7 unemployment benefits, even though their original employer
8 has to hold their job for them. If that person can work, is
9 seeking work, and there is work available for people with
10 their limitations, we will pay them.

11 MS. BACIGALUPO: Is it very often that people who have

12 requested a leave of absence and returned are actually
13 looking for other work during their leave?

14 MS. MEYERS: It doesn't happen very often, maybe 75 to
15 100 cases per year. Most people, for example, a pregnancy,
16 by the time they are leaving work it's because childbirth is
17 imminent, so they are taking, specifically, maternity leave.

18 But there are situations where individuals can work and
19 want to work. They simply can't do their present job for
20 either pregnancy or a pregnancy with a related disability,
21 excuse me, or some other type of disability. They have a
22 bad back that's going to be corrected through surgery. They
23 can't do heavy lifting, but there are many other things that
24 they can and are willing to do. Currently we will pay them
25 unemployment benefits while they look for work.

1 What this section appears to require is they have to
2 quit their job to get unemployment benefits.

3 MR. KNOWLES: So the department understands the issue
4 of federal conformity that this particular provision applies
5 to, I will also point out to the department that it violates
6 the terms of the conditions of the class action matter that
7 the department settled with an agreement and actually a
8 series of new rule making much broader than the agreement
9 requires.

10 But the specific problem with federal conformity is as
11 it applies to 26 USC 3304's provision with respect to the
12 treatment of persons who are pregnant in terms of
13 eligibility for benefits. And this is exactly -- if the
14 department goes forward with implementing the new law as you
15 are currently discussing, it will have the effect both of

16 violating the prospective injunction that the State agreed
17 to in *Looser and Gachen* (phonetic) vs. Employment Security
18 Department.

19 And also it raises the same problem of federal
20 conformity that was raised in that previous litigation,
21 which would essentially make the State of Washington's
22 unemployment insurance system a nonconforming system under
23 the Department of Labor's standards, whatever rule they have
24 reached on that up to this point.

25 That's one if, as that applies, the effect of the

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1 statute is to violate the federal conformity requirements,
2 you will be back to the situation of having a Lopez notice
3 issued against the State of Washington for nonconforming

4 use, which will have the impact of having all of these
5 employers lose the deductibility aspect of their
6 unemployment insurance contributions which are currently a
7 deduction from the employer's ordinary and necessary
8 business expenses under the federal income tax law.

9 Every employer in the state of Washington will lose the
10 tax deductibility of that portion of taxes they pay to the
11 State of Washington for unemployment insurance purposes if
12 the State goes forward with implementing this law as drafted
13 or as you have just expressed, because of the problem that
14 it creates in the situation of pregnancy disqualifications.

15 Specifically, two industry groups that you have not
16 identified are groups that are exempt by reason of contract
17 or collective bargaining agreement from using video display
18 terminals, as well as maybe perhaps like some of the more
19 enlightened employers in the state's own safety rules. But

20 I haven't seen any rules that rise to that level with
21 respect to prenatal cathode ray protection, at least no
22 rules imposed by employers voluntarily on that subject.

23 But some collective bargaining agreements do provide
24 that employees cannot be compelled during the neonatal
25 period to be exposed to cathode rays. And so those people

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1 are precluded from their ordinary, necessary work. And the
2 usual situation is they go out on a leave of absence,
3 because the employer says, "Gosh, we don't have any other
4 work for them."

5 Now, the question is if that worker who otherwise would
6 be eligible for unemployment benefits now is forced to
7 terminate their employment by virtue of the fact that they

8 are pregnant and out on a leave, there is a very serious
9 problem for the department.

10 But generally, flight attendants have the same issue
11 with respect to periods of pregnancy where they are
12 precluded by their employer's rules from being present in
13 the workplace during certain trimesters of pregnancy, not
14 because they are unable to work, but because the employer
15 has made a decision. And I think it's reflected in the
16 voluntary agreement under the FAA's rules since there are no
17 OSHA requirements. Flight attendants are precluded by the
18 employer mandatorily from being employed after certain
19 periods and are put out on a pregnancy leave of absence.

20 And it is the circumstance of both of these two groups
21 of workers that has led to the prior litigation with the
22 department on this subject of pregnancy disqualifications.
23 And in both circumstances, the state courts have ruled that

24 the State of Washington cannot conform to federal law by
25 imposing more stringent requirements on pregnant claimants

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1 than you do on other groups or classes of claimants.

2 So the department is going to have a real problem if
3 you are planning on implementing this rule in the way that
4 you are currently speaking about it. I don't believe that
5 the statute needs to be read in that manner.

6 MS. MEYERS: Okay. How do you believe the statute can
7 be read?

8 MR. KNOWLES: The prior subjunctive of these
9 alternatives need not be pursued. It seems to me logically
10 it also is a conditional clause in the current statute. And
11 so if the situation is that, for example, because of a

12 collective bargaining agreement in the circumstances I just
13 described, the department finds that the person is -- that
14 the objective of requiring them to terminate their
15 employment is futile, the department need not impose that
16 requirement in the conjunctive. And subsection (b),
17 therefore, is modified by the preceding sentence, a common
18 rule of legislative construction.

19 MS. MEYERS: Thank you. And I just want to say, again,
20 that we are aware of these issues you have raised. We are
21 pursuing legal advice as to what steps the department should
22 take in implementing this section or requesting other
23 legislation, if possible.

24 MR. TUSLER: Could you just give me a general
25 understanding? If the department perceives conflict between

1 a legislative bill signing, public law, and another statute,
2 what is your procedure? What -- take it away from this one.
3 If there is a number of those, what happens?

4 MS. MEYERS: The department doesn't generally take
5 positions on legislation unless it presents a risk to the
6 trust fund or it presents a potential conformity issue. So
7 if we, in fact, find that this legislation presents a
8 conformity issue, then we would probably -- I mean, I can't
9 speak for the department. But we would probably submit
10 agency-requested legislation to change it if there's a
11 conformity issue.

12 MR. TUSLER: Let me clarify. We have legislation. I
13 mean, the bill is signed.

14 MS. MEYERS: Correct.

15 MR. TUSLER: If the department perceives it is in

16 violation of existing law before you promulgate rules, what
17 procedures does the department take?

18 MS. MEYERS: If we determine that this legislation --
19 if we are notified that it presents a conformity issue, we
20 will request legislation to amend it. But until that
21 legislation is passed, we will need to implement the bill as
22 it is written and as our attorneys advise us it should be
23 interpreted.

24 So it's unlikely that -- well, there's not going to be
25 any legislation on January 4. The session doesn't come into

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1 effect for a couple weeks. So we will implement this bill,
2 even if it is a conformity problem. And I'm not saying

3 necessarily that it is. I know Mr. Knowles clearly feels it
4 is, but we haven't gotten back that answer yet.

5 So we will implement it January 4 whether it's a
6 conformity problem or not. But if it is a conformity
7 problem, I believe we will ask for corrective legislation to
8 say, "Here's a problem." But it's certainly up to the
9 legislature whether or not to pass it.

10 We have had cases in the past -- you probably remember
11 the school employee -- where legislation was passed that was
12 out of conformity, and we operated under that legislation
13 for a couple of years before it was amended by the
14 legislature.

15 MR. RAFFAELL: I'm just looking at the new Section 36,
16 page 49. And it's describing -- it's the old catchall that
17 "If any part of this act is found to be in conflict with
18 federal requirements that are a prescribed condition to the
19 allocation of federal funds to the State or the eligibility

20 of employers in this state for federal employment tax
21 credits, the conflicting part of this act is inoperative
22 solely to the extent of the conflict..."

23 So I guess what I'm looking at -- my impression is that
24 -- or at least a question that I don't see that's getting
25 answered is, How do you determine whether it's in conflict?

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1 Is it based on a statement from the Department of Labor that
2 throws a little glove down and says, "This is out of
3 conflict"?

4 Or is it after you have gone through the hearing
5 process with them to determine and the determination is it's
6 out of conflict?

7 And then another question would be, do you want to sue
8 their determination?

9 And so the direction you are going may not be the only
10 direction that you have. I guess, what do you normally do
11 or have you done in cases like that?

12 MS. MEYERS: Again, it came up during the case of the
13 school employees. What happens first is we ask for any
14 potential conformity issues with the legislation. The
15 Department of Labor -- their policy unit essentially tells
16 us, "Yes, we believe this is a conformity problem, and here
17 is why."

18 And then we will get a letter from the Assistant
19 Secretary of the Department of Labor saying, "Here's the
20 section of the law. Here's the section of your law and the
21 section of federal law that it violates. We are notifying
22 you that it's a conformity problem. We are requesting that
23 you ask for corrective legislation to fix this." But the

24 actual determination doesn't happen until the actual hearing
25 takes place.

24

1 When we got the notification of the school employees,
2 we disagreed that it was a conformity problem, so there was
3 quite a bit of correspondence and meetings going back and
4 forth. So we actually received what the Department of Labor
5 calls the gauntlet letter. And they basically said, "You
6 are out of conformity. We are scheduling you for a
7 hearing."

8 And at that point it's serious. Because if that
9 hearing goes against the department, that's when the
10 employers lose the tax credits and the agency loses its

11 administrative funding. So we don't like to get to the
12 hearing point, if possible. We like to resolve things
13 before we get to the hearing.

14 Now, certainly if there's a hearing decision that's
15 adverse to the State, I believe there's an appeal process
16 for the State. But I believe in the pendency of that, the
17 tax credits are gone, so we try to resolve it. And it takes
18 a year or two to get to that point sometimes, depending on
19 how egregious the violation is.

20 For example, I know during session there was some
21 discussion about adding a section in the bill about people
22 who drew benefits for two or three years in the same season
23 couldn't get it for the next period of years. The
24 Department of Labor said not only was that a conformity
25 issue, but they would move on it immediately.

1 MS. BACIGALUP0: On the section on voluntarily leaving
2 for a leave of absence due to illness, I don't understand
3 where the statute is saying that that person cannot collect
4 benefits if they are on a leave of absence and able to do
5 other work. Where is it specifying that?

6 MS. MEYERS: Again, on the top of page 7, it follows on
7 from the previous section where it says that separation of
8 illness, disability, et cetera, if the claimant pursued all
9 reasonable alternatives and the claimant terminated his or
10 her employment status and is not entitled to be reinstated
11 to the same position or a comparable or similar position.
12 So essentially a leave of absence gives you those return
13 rights.

14 MS. BACIGALUP0: Okay. Thank you.

15 MR. KNOWLES: I will hold my comment if you are going
16 to move on and do the next section.

17 MS. Meyers: Okay. I will do the next couple sections,
18 and then I will stop for comments again. I will actually
19 probably do the next three sections.

20 MR. KNOWLES: Perhaps it might be useful to go through
21 all ten.

22 MS. MEYERS: I am going to go through all ten. I'm
23 just breaking it into subsections. Or would you rather I
24 wait until the very end and go through all of them? You can
25 comment on them all at once. I can do that if nobody cares.

26

1 MR. TUSLER: I would like you to do them one at a time
2 if you can.

3 MS. MEYERS: One at a time. Okay.

4 The next section provides that an individual has good
5 cause for leaving work under a -- basically what we call a
6 quit to follow their spouse. Under current statute, an
7 individual can get benefits if they are following a spouse
8 who has been mandatorily transferred by his or her employer.

9 The amendment now says that benefits are only available
10 to individuals who leave work to relocate for a spouse's
11 employment which is changed due to a mandatory military
12 transfer. So first it limits it to military transfers only.
13 So other people now transferred by their employer, their
14 spouses no longer have good cause to quit their job. That
15 is now considered a personal reason for leaving work.

16 The couple of qualifiers on that are, one, they have to
17 have moved outside their existing labor market area and they
18 have to have moved somewhere else in Washington or to

19 another state that allows good cause for the same reasons.

20 We have surveyed all the other states to find out which
21 other states allow benefits under this situation, and there
22 are only 15 of the other states.

23 So if an individual is transferred to, I don't know,
24 Arizona -- actually, no. Arizona allows. Say they are
25 transferred to Arkansas and their spouse goes with them.

27

1 That state does not allow good cause, so that spouse would
2 be denied unemployment benefits. If, however, they are
3 transferred to California, that state does allow good cause
4 for military transfers. So we would allow benefits if they
5 were transferred to California.

6 MR. KNOWLES: I see the department has a list of

7 states. Can that list be made available?

8 MS. MEYERS: Certainly.

9 MR. KNOWLES: I would certainly like to see a copy of
10 it.

11 I believe this provision raises a problem already
12 addressed in prior state law cases that it constitutes an
13 equal protection violation. And so I think particularly in
14 the situation where we are dealing with involuntary military
15 transfers, the State will under our own state law not be
16 able to sustain this law as a matter of violation of equal
17 protection.

18 MR. TUSLER: A second point of clarification, Juani ta.
19 Why -- if the claimant is drawing on Washington state
20 employer-supplied funds and they move to another state, it
21 has always been my experience that they are drawing on an
22 interstate claim and Washington state law is applicable.

23 MR. KNOWLES: That is correct.

24 MS. MEYERS: That is correct.

25 MR. TUSLER: Then why are we bringing up -- even a

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1 military move would be applicable to the laws in this state
2 where they are relocating to.

3 MR. KNOWLES: It is a statutory problem, not a
4 rule-making problem.

5 MS. MEYERS: I want to clarify. The department takes
6 no position on the legislation itself until or unless it
7 impacts the trust fund. I can't speak to why the
8 legislature put this amendment in. I certainly can't speak
9 for the legislature. I can't speak for the --

10 MR. KNOWLES: AWB. Ask them.

11 MS. MEYERS: I can't speak for any other people. The
12 fact is that it's there. As Mr. Knowles pointed out, this
13 is a statutory problem.

14 MR. TUSLER: Could you read me the section in the bill
15 that would say other state's law is applicable? I guess
16 that's what I'm struggling with.

17 MS. MEYERS: Okay. On page 7, the second full
18 paragraph down where it's got the three little "iiis."

19 MR. KNOWLES: Lines 10 and 11.

20 MS. MEYERS: Oh, okay. You're on a different page.

21 MR. KNOWLES: 7 lines 10 and 11.

22 MR. TUSLER: Thank you.

23 MS. MEYERS: The individual has good cause if they
24 "Left work to relocate for the spouse's employment that, due
25 to a military transfer: Is outside the existing labor

1 market area; and is in Washington or another state that,
2 pursuant to statute, does not consider such an individual to
3 have left work voluntarily without good cause..." I mean,
4 that's stated in the negative, but essentially the other way
5 you could say that is, considers an individual to have left
6 work with good cause.

7 So this is the first time we are paying benefits based
8 on another state's law. You are correct.

9 Any other comments, questions before I go on to the
10 next section?

11 MR. KNOWLES: Just a comment for the State very
12 quickly.

13 The precedential state law involving the equal
14 protection issues involves the equal protection, quote,

15 "restriction on the right to travel," that was existing
16 under prior state law with respect to the question of
17 workers' compensation benefits.

18 And that case held that the requirement that existed in
19 the law constituted an equal protection problem because it
20 denied people or discriminated against people based on the
21 fact that they were forced by virtue of their employment or
22 their spouse's employment to move.

23 MS. MEYERS: Thank you. I'm going to go ahead and move
24 on to the next section.

25 Subsection 4. The next reason is not a change. That

30

1 is exactly what is the same in the current statute. "The

2 separation was necessary to protect the claimant or
3 claimant's immediate family members from domestic
4 violence... or stalking." That was passed last year as a
5 good-cause reason for leaving work. It remains unchanged.

6 Subsection (v). Sections (v) through (x) are
7 essentially the reasons that replace what we had before as
8 substantial deterioration of working conditions. These
9 sections now give specific reasons or criteria that have to
10 be met.

11 Subsection (v) says, "The individual's usual
12 compensation was reduced by 25 percent or more." Current
13 general standard -- and this is only through policy court
14 cases it's on -- we look at somebody if their hourly wages
15 were cut 10 to 12 percent, we may determine that that's a
16 substantial deterioration of working conditions. We look at
17 the entire package and how their work changed.

18 This puts a concrete figure on what has to be reduced.

19 But the questions we had -- and I'm sorry I didn't state it
20 earlier. I'm kind of following this issues for a potential
21 rule-making piece. What is included in "usual
22 compensation"? The statute now defines "remuneration." We
23 now by rule define "wages." We don't have a specific
24 definition, per se, of "compensation." In this packet where
25 it says "Section 4" handwritten in the corner, there's some

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1 various pieces in there.

2 MR. KNOWLES: Is this the current statute or current
3 rules?

4 MS. MEYERS: These are the current rules that I
5 included just for your information.

6 On the third page there's an excerpt from RCW 50.04.320
7 which defines "remuneration." Which is meaning all
8 compensation paid for personal services and that includes
9 commissions, bonuses, and the cash value of all compensation
10 paid in mediums other than cash.

11 So when we are looking at an individual's usual
12 compensation to see if they have experienced a 25 percent
13 reduction, our initial question is, Do we look at wages
14 only, or do we also consider other forms of remuneration
15 that they receive? You know, people are given things like
16 company cars, lunches, meals sometimes come with their job,
17 health benefits, retirement benefits, stock options -- a
18 whole variety of different things, sometimes housing, et
19 cetera.

20 So do we look at the entire package to decide whether
21 the person has experienced a 25 percent reduction? For
22 example, we know now a lot of times because of the rising

23 healthcare costs employers are either eliminating healthcare
24 benefits or dramatically increasing the individual's copay.
25 So even though their employer's share of the costs of the

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1 medical benefits has been reduced, can we look at that as
2 part of the overall reduction in their compensation, or are
3 we limited to wages only? So that was one of the pieces
4 where we would like to get some input on.

5 And the other piece is if it's given in a form other
6 than cash, like, for example, use of a company car, how do
7 we say that is a 25 percent reduction or it's not 25
8 percent? It's hard to quantify things like that that are
9 paid to an individual as part of their compensation package.

10 MR. KNOWLES: It seems to me that the department, first
11 of all, absolutely has to look at the value of healthcare
12 benefits. I would point to the recent decision Cockel
13 (phonetic) vs. Department of Labor & Industries by the state
14 supreme court which held that certain types of payments to
15 employees are considered part of their regular or usual or
16 ordinary compensation and, therefore, should be included in
17 the definition of wages, which is used for the purpose of
18 determining the rate at which time-loss benefits should be
19 paid to injured workers in the state of Washington.

20 So it seems to me that by virtue of RCW 50.04.320,
21 additionally, the department needs to prescribe some rules
22 in order to determine what the reasonable value of payments
23 made in some medium other than cash are.

24 It seems to me that when there is a dispute arising
25 under this particular section that we have gone now from a

1 generalized definition of good cause to a specified
2 definition of good cause as designated by the Legislature,
3 that there needs at that point to be a mandatory disclosure
4 on the part of the employer at the time that the employee is
5 asserting, saying, "Well, I quit because my compensation was
6 reduced." We need a regulation by which the department
7 defines the material or information that an employer at that
8 point must be compelled to provide to the department.

9 Of course, the department has the ability to go in and
10 audit an employer's books at any time they want to determine
11 whether or not it's paying the correct amount of money to an
12 employee or paying taxes on the correct amount of money for
13 an employee's earnings or wages.

14 But it seems at this point we should have a list of
15 items that the department -- if an employee comes in and
16 says, "I voluntarily quit because they reduced my
17 compensation by 25 percent -- my usual compensation by 25
18 percent." It seems to me what we need is a regulation that
19 specifically says, "Okay, when that claim is raised by the
20 claimant, the employer shall produce the following items:
21 1099 forms, W-2 forms for the employees, a copy of their
22 income tax returns to see what ordinary and necessary
23 business expenses they are claiming are a part of an
24 employee compensation.
25 And the presumption should work like this -- and also

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1 payroll records for the employees, copies of the medical

2 plan payment, the plan, and any deductions that the employer
3 is making from the payroll check, any increases in
4 compensation -- or deductions, for example, due to things
5 like L & I rates, et cetera, if an employer's L & I rates
6 jump or unemployment rates jump precipitately so the
7 employer is no longer paying people what they were or the
8 employer's contribution to L & I is an additional burden on
9 the employee.

10 Then it seems to me that if the employer doesn't
11 produce -- and I think it should be a standardized list of
12 things so the department just as a matter of course issues a
13 form letter to the employer and says, "An issue has arisen
14 about this. The employee has claimed their wages were
15 reduced for this reason. Please produce the following list
16 of items." And then the department makes the determination
17 as to what the actual reduction is based on some kind of a

18 formul a.

19 To do i t any other way i s going to put a tremendous
20 burden on your adjudicating function, or i t's going to put a
21 tremendous burden on the claimant. Because I can tell you,
22 based on my experience doing these cases for twenty-some-odd
23 years, that i t's very hard for unrepresented claimants to
24 figure out how to come up with all the things they need from
25 thei r employer and convince an admini strative judge to

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1 produce i t, et cetera, et cetera. So the correct place to
2 make this determination i s at the department adjudication
3 level .

4 So the department should j ust have a form letter where
5 they tell the employer, "Fill out this form. Provide us

6 with back-up documentation. We will make the decision about
7 whether or not there was a 25 percent reduction, pursuant to
8 a rule." We will promulgate a rule, which we should
9 probably have other hearings for once that rule is proposed.
10 But that seems to me to be the way to solve this problem.

11 MS. MEYERS: Any other comments?

12 MS. BACIGALUPPO: I just wanted to comment that in this
13 situation I think requiring that level of documentary
14 evidence to make the decision is pretty excessive. In
15 general, the department has taken statements by the
16 claimant, statements by the employer to make their decision.

17 I don't think an employer has any reason to not provide
18 the information that is being asked for any more than that
19 currently have reason not to. And when a huge amount of
20 documentary evidence is required, that generally comes up in
21 the hearing.

22 But for every employer for every employee with this
23 claim to have to print off and require this amount of
24 paperwork and get it to the department and then expect the
25 department to read it all and understand it and adjudicate

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1 it based on their own reading and understanding is, I think,
2 far more cumbersome to the system than taking the statements
3 and getting the dollar figures and going from there.

4 MR. RAFFAELL: I somewhat agree with you on what you
5 were saying, Mr. Knowles. But the issue here is who is the
6 moving party? In this case the claimant is the moving
7 party. If it's the employer, the employer has the burden.
8 If it's the claimant, the claimant has the burden.

9 And I think that many times people will quit, and they

10 will not give any consideration at all to this 25 percent
11 rule. So it will go to the merits of, "Why did you quit?"
12 They may have to provide to the department specifically what
13 was cut back. And then you are the fact finder and put it
14 together and issue a decision.

15 I would agree that it would create all sorts of
16 paperwork for employers and costs for you to even process
17 that type of situation.

18 MR. KNOWLES: Well, of course, in the past the
19 determination of what constitutes good cause was always sort
20 of carefully considered under a rubric of a mixture of:
21 What were the general social conditions at the time? What
22 was the general level of unemployment? In times of high
23 unemployment, the rules seemed to be that generally
24 relatively small amounts of reduction constituted good
25 cause.

1 We have sort of had it for the last -- our state
2 appellate courts and our state supreme courts have said it
3 is sort of a flexible measure that we used under the general
4 consideration of good cause. For the first time now, a
5 specific percentage reduction in compensation has been
6 specified by the Legislature.

7 And the gentleman from AWB in his off-the-record
8 comment said, well, the reason we don't have the liberal
9 construction anymore is that the statute should be read and
10 interpreted exactly as it's written.

11 So this is one of those situations where the business
12 community has requested that this be the basis for the
13 determination. And they have influenced the Legislature to

14 ramrod a new statute down our throats. And so we are now in
15 the situation where we are figuring out how the rules are
16 going to be made that implement that.

17 I may feel sorry for the employers that they have
18 created a burden for themselves; however, I see the
19 situation to be very black and white in the new statute.
20 The department is charged by the Legislature with making a
21 determination whether the individual's usual compensation
22 was reduced by 25 percent or more. This is a situation
23 where there needs to be objective standards.

24 So although it may create a paperwork burden for
25 employers, it's no more onerous than doing a wage-payment-

1 by-history evaluation, an audit, shall we say, that the
2 department does all the time. And there's a simple form
3 that goes out to the employer which they are altogether too
4 eager to fill out and return to the department, of course,
5 because there's a financial benefit potentially to them if
6 they can prove that their former employee somehow provided
7 misinformation.

8 But it seems to me that this is not a question of a
9 burden of proof, but a new statutory construction. In the
10 past where the new statutory construction was open, the
11 department permitted the people who were coming to the table
12 to sort of present whatever evidence they wanted to and made
13 the decision. The legislature has taken that out of the
14 department's hands by enacting a specific number, a 25
15 percent number.

16 So it seems to me that this is something for which
17 there needs to be some mandatory employer reporting. But it

18 seems to me it only arises in situations where that employee
19 makes that assertion in their claim. "Why did you quit
20 work?"

21 "They reduced my pay by 25 percent."

22 The questionnaire goes to the employer. The department
23 makes an objective determination. The employee can file and
24 appeal if they don't agree, or the employer can file an
25 appeal if they don't agree. That's why the new statute is

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1 specific. So we are no longer dealing with a statute that
2 is to be interpreted. We are talking about a statute that
3 is bound by very specific guidelines that were created by
4 the legislature.

5 And the business community had better not be telling us
6 that it is a burden because they are the one that's created
7 it in the first place.

8 MS. MEYERS: Okay. Thank you. Go ahead and then we
9 are going to have to move on.

10 MR. TUSLER: I just want to make it clear that the
11 legislation clearly says "compensation." That should be
12 construed as waged and the other things that we all work
13 for. I take some exception to the handout that says 25
14 percent decrease in wages on your topical pages. That the
15 legislation was very clear that it was a 25 percent decrease
16 in compensation. It should be all encompassing.

17 MR. KNOWLES: And you have raised a question in the
18 handout about the period of time that this should be
19 considered. And it seems to me that the period of time that
20 needs to be the measuring factor is the benefit year. If
21 the claimant's usual compensation is reduced more than 25

22 percent over the course of the benefit year that they are in
23 whether they have opened the claim or not -- let's say, the
24 year proceeding the time that they actually opened the
25 claim, the base period, if they get a 25 percent decrease

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1 during that period, that seems to be the measuring period.
2 That is to say, the one-year period immediately prior to the
3 time that they open the claim for benefits, since that's the
4 base period upon which their compensation will be measured
5 in terms of future benefits as well.

6 MS. MEYERS: Thank you.

7 I'm going to move on to the next one, which is actually
8 very similar. So this one says that an individual has good

9 cause for leaving work if their usual hours were reduced by
10 25 percent or more.

11 Again, we need to make a decision as to how we are
12 going to look at what constitutes an individual's usual
13 hours. Are we talking about their daily hours of work?
14 their weekly? monthly? annual? whatever.

15 Do we look at what the individual's hiring agreement
16 stated would be their usual hours, or do we look at what is
17 standard for the occupation?

18 I mean, an employer may have had somebody working 60
19 hours a week because it's, you know, high contracts. And
20 they hire more people, so they cut their hours to 40. But
21 the person says, "Wait, I took that job because it was 60
22 hours a week, and I want the extra pay." But 40 is all that
23 individual is going to get in most cases in the other
24 occupations.

25 So is that good cause? Do we look at the individual's

1 agreement, or do we look at the standard for the occupation
2 in that labor market area?

3 Just a second. Let me finish the section, and then we
4 will take comments.

5 If the employer says, "I have to cut my day shift by 50
6 percent, but I have swing shift work available for you." If
7 they are offering replacement hours, is that still
8 considered a reduction? We think it probably is, but we
9 would like to certainly hear your thoughts on that.

10 And, again, how long do the hours need to be reduced to
11 qualify. There are sometimes employers in today's economy
12 that for a period of time they may say, "Okay, for the next

13 -- we are cutting everybody's hours for the next month, and
14 then you will be able up to full time." So if it's seen as
15 a temporary reduction is that sufficient, or do we go back
16 to what we have established through existing case law.

17 What we use is a reasonably prudent person standard.
18 Would a reasonable prudent person quit a job because of a
19 temporary reduction in hours?

20 So I will open it up here. So what type of reduction
21 needs to be in place before the person has met this
22 criteria?

23 MR. KNOWLES: It seems to me that the pay period is
24 perhaps the easiest way to make this determination, unless
25 the employer has requested that the employee be available

1 for them as a, quote, "standby" employee for some reason and
2 the employee qualified for benefits under the standby rule.

3 Otherwise, it would seem to me if an employer says,
4 "Guess what, folks. We are going to cut your hours down to
5 20 now, and you are going to have to stand by for two
6 months" -- it would appear to me that, you know, that would
7 certainly qualify. It's a 50 percent reduction.

8 But any rule that says that an employee who's losing
9 more than 25 percent of their wages can't go out and say --
10 "Well, I'm going to go look for other work. And I'm going
11 to start using unemployment benefits for that purpose
12 because I'm not able to sustain myself on the amount of
13 money that you are paying me now." That should establish
14 good cause.

15 So I would say the pay period is the time period that
16 ought to be the measuring value. And that unless the

17 individual qualifies as a standby worker, they should be
18 eligible for benefits if the employer reduces their wages by
19 25 percent within the pay period.

20 MS. MEYERS: Okay.

21 MS. BACIGALUPPO: Before I comment, I just wanted
22 clarification. Were you referring to in one pay period, or
23 per pay period for a permanent change when you were speaking
24 of reduction in a pay period?

25 MR. KNOWLES: If the employer reduces an employee's

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1 pay -- let's say he has been working full time, and now the
2 next week the employer comes along and says, "Well, gosh,
3 I'm only going to give you five hours this week, but maybe I
4 will get you a job next week." Electrical contractors like

5 to do that. "Just stand by. We will put you to work." And
6 if the employee stands by, he should be eligible to get
7 unemployment.

8 MS. BACIGALUPO: But I'm asking -- well, my comment is,
9 when we talked about the 25 percent reduction in
10 compensation, the idea was to look at the base year. And
11 then when we are looking at hours we are saying in a week.
12 So all of a sudden the picture goes down to a seven-day
13 period to decide if this person has lost 25 percent of their
14 hours, and we are going to look at a base year for wages.
15 It seems like these two criteria should be very, very
16 closely matched in how to make this determination. They are
17 pretty much tied hand in hand.

18 MS. MEYERS: Do we want to take a break? Excuse me,
19 Norm.

20 MR. RAFFAELL: The problem with the base year is they

21 could have two or three different base year employers or
22 more. So you are really talking about that employer that
23 they left work for. And the word "usual hours" and "usual
24 compensation" -- the word "usual," that's there. And
25 that's, I think, what you need to determine is what's going

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1 to be your definition of "usual" in your rule making.

2 And it's not an easy thing. And I appreciate you
3 having to work with it. But I think that's where the key
4 is. It has to be the usual hours with that employer that
5 they left.

6 MS. MEYERS: Do we want to take a quick break or move
7 on to finish voluntary quits?

8 MR. KNOWLES: I think we should move on.

9 MS. MEYERS: Okay.

10 MR. KNOWLES: The statute specifically says the
11 individual's usual hours were reduced. The statute doesn't
12 say the work available from the employer is not the same as
13 the usual hours in the industry. The statute as written by
14 the legislature says the individual's usual hours were
15 reduced by 25 percent or more. If the employers don't like
16 a pay period to be the measuring unit, then the pay periods
17 can be months or weeks, two weeks. An individual has good
18 cause to quit when an employer ceases to provide them with
19 the same level of employment under this statutory provision
20 and reduces it by 25 percent. And that's usually reflected
21 in the standard pay period of the employer.

22 Any other rule, as has been pointed out by the AWB
23 representative, an individual may have any number of base
24 year employers with any number of work schedules and teams.

25 But it is the specific job that they are leaving that the

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1 legislature has directed that we need to look at. And when
2 that employer reduces the individual's usual hours by 25
3 percent or more, that individual has good cause to quit.
4 And I don't see how that can be determined any way other
5 than on the pay period.

6 MS. MEYERS: Thank you.

7 I'm going to move on to the next one, then, which is
8 distance to work. That's subsection (vii).

9 Currently, an individual may have good cause for
10 leaving work if the commute to the job site is outside the
11 normal commute distance for their labor market and
12 occupation. And that is true even if they knew the commute

13 distance at the time they took the job.

14 So, for example, I live in Olympia, and for whatever
15 reason I couldn't find a job in Olympia. I took a job in
16 Seattle, and the commute became too much for me. Under
17 current statute, I still have good cause for leaving work
18 because in my occupation Seattle isn't in my labor market.

19 Under the change in the statute, the individual only
20 qualifies for benefits if the work site changes. So if I in
21 that same scenario took that job certainly knowing where
22 Seattle is and how long the commute is and then decide I
23 couldn't keep it up anymore and then I quit, then I'm
24 disqualified. I would be considered to have left work for a
25 personal reason, and I would not meet the criteria.

1 However, if the employer said, "We are moving our plant
2 to Everett," and so that substantially increases my commute
3 time, and I say, "I can't do it and I quit," then you would
4 have good cause under the way this statute is worded.

5 It uses a couple terms which may have to be dependent
6 on case specifics: What's a material increase? I don't
7 know that we want to go in and quantify that by time. But
8 we will need to look probably at individual circumstances
9 whether we consider a material increase in distance or
10 difficulty of travel. It does add difficulty.

11 In the same scenario if I worked in Seattle and I
12 worked the graveyard shift, well, the traffic and less so it
13 takes an hour to drive each way. And then they switch me to
14 day shift, and now I have a two, two and a half hour commute
15 every day. That also could be good cause because the work
16 site changed and that caused an increase in the difficulty

17 of travel as opposed to just distance. So it appears to
18 cover both.

19 Any comments or questions about that section?

20 MS. BACIGALUPPO: Well, there's an "and" to this
21 section, though.

22 MS. MEYERS: "And afterwards the commute is greater
23 than is customary." You are absolutely correct.

24 If somebody -- and I use the aircraft mechanic as an
25 example. If somebody lives in Olympia and their occupation

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1 and the jobs they are looking for is as an aircraft
2 mechanic, then Seattle is in their labor market area. It's
3 customary for people who will work on airplanes to look in

4 the greater Puget Sound area, you know, the Seattle/Everett
5 area for work. So, yes, that would be in their labor market
6 area, even though it's a long commute distance.

7 So only if they said we are moving that job to Moses
8 Lake, then that's certainly not reasonable.

9 MS. BACIGALUPO: Right.

10 MR. KNOWLES: So as I read the new statute, the statute
11 talks about, quote, "the individual's work site changed."
12 Now, to me this is an important distinction between the
13 existing statute.

14 For example, I will just pose a hypothetical aluminum
15 plant on the bank of the Columbia River, which has three or
16 four different operations added. Let's say it has an
17 extrusion mill. It has a mill that makes ingots, et cetera,
18 et cetera. One mill works certain hours. Another mill
19 works only day shift or graveyard shift. If a worker from
20 the ingot mill now goes over to work on the extrusion mill,

21 it is a new work site. This is a change in the existing
22 statute.

23 If that individual as a consequence switches from day
24 shift to night shift, that may cause a material increase in
25 the distance or difficulty of travel for that employee and

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1 would qualify them under the statute, although they might be
2 employed generally in the same overall facility or area.

3 And, similarly, it seems to me that the situation that
4 we see most common is that in the construction industry the
5 individual's work site with the employer has changed. That
6 constitutes a material increase in distance or difficulty of
7 travel and would constitute an allowance of benefits to

8 workers who currently, although they may be subject to
9 dispatch within a particular geographical market might
10 decline employment at a new work site location for the same
11 employer on the basis that it constituted a material
12 increase in distance or difficulty of travel.

13 So that's the determination that the department, it
14 seems to me, needs to make on a fairly new basis. Of
15 course, there is adequate statistical information available
16 to the department if they so desire from the state
17 department of transportation on the average commute time for
18 workers in most labor markets in the Puget Sound region. I
19 don't know about the availability of that like in similar
20 information for areas outside the metropolitan areas of the
21 state of Washington, but I would suspect that that
22 information does, in fact, exist.

23 And the new statute, it seems to me, requires the State
24 to actually have available that information in objective

25 form, rather than under the system of the general rubric of,

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1 quote, "good cause" based on distance to the place of
2 employment. The new statute specifically, it seems to me,
3 requires that the department be in a position to evaluate
4 that question in terms of some standard benchmark.

5 MS. MEYERS: Thank you. I'm going to move on to the
6 next section then.

7 An individual has good cause for leaving work if their
8 work site safety deteriorated, they reported that safety
9 deterioration to the employer, and the employer failed to
10 correct the hazards within a reasonable period of time.

11 Now, we have had quite a bit of discussion in our two

12 previous meetings on what exactly this means, primarily in
13 the area of what is a reasonable period of time. The first
14 meeting there was a suggestion made that we follow the WISHA
15 requirement. However, when Susan contacted the Department
16 of Labor & Industries, they don't have those types of
17 specific requirements.

18 What will happen, if there's a violation, they will
19 issue a citation which gives that employer a certain period
20 of time to correct that deficiency depending on -- the time
21 period depends on the nature of the violation. However, the
22 employer can appeal that and frequently does.

23 And so in some cases there may be an appeal period that
24 lasts a year or two before there's a final ruling that, in
25 fact, a safety violation has occurred. And I don't

1 believe -- I'm not certain, but I don't believe that there
2 is an expectation that claimants wait through that long
3 appeal process before leaving.

4 And certainly at our second meaning we had a number of
5 union members that pointed out that they advise their
6 members when they are referred out on a job, if employer
7 doesn't have the legally required safety equipment, they are
8 not to start work. And so in that case a reasonable period
9 of time would be immediate. Because their point was that in
10 some cases, like if you are going up on a roof or down into
11 a ditch or something, not having the proper safety equipment
12 can mean life and death or certainly serious bodily injury.

13 So there may be some distinction as to what needs to be
14 corrected immediately and what is perhaps something that --
15 you know, what's a reasonable period of time depending on

16 the type of violation that's occurred.

17 The other question we had about that is that in some
18 cases people don't know that the work site is going to be
19 unsafe until they get there. So the work site hasn't
20 deteriorated. It was always bad. But the person certainly
21 didn't know that at the time of dispatch or hire. When they
22 get on the job, if they find out that it's unsafe and the
23 employer refuses or fails to correct the safety violation,
24 does that person then have good cause for leaving?

25 Now, the consensus, I think, from our first couple of

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1 meetings was, yes, the employer should not reasonably expect
2 people to work in unsafe conditions where those conditions
3 violate OSHA or WISHA requirements. But I'm open certainly

4 to other comments or questions about this particular section
5 you may have.

6 MR. KNOWLES: I don't believe that the legislation
7 amends the refusal or loss of an offer of work that is not
8 suitable.

9 MS. MEYERS: Correct.

10 MR. KNOWLES: It seems to me that the circumstance in
11 which an individual arrives at a job site and finds that the
12 employer lacks the requisite safety equipment falls under
13 the existing statute which permits an employee to refuse an
14 offer of work if the offer of work is not suitable.

15 So I don't think we need to worry about the person
16 arriving at the job site and finding the job to be not
17 workwise being covered by this situation. Because, in fact,
18 the person who is in that situation hasn't voluntarily left
19 work. They have not assumed new work. They have refused an

20 offer of work that is not suitable. It is not suitable
21 because as a matter of law the employer is not meeting the
22 safety requirements.

23 This statute, it seems to me, only kicks in once the
24 employee commences work on the job site. And it's the idea
25 that the work site, of course, is always represented by the

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1 employer to the employee as being a safe work site. Because
2 that's the general obligation of employers under our state
3 WISHA act is to provide a safe workplace.

4 So the statutory presumption of a worker is that when
5 he starts work, there's a representation made by the
6 employer that, of course, the workplace is safe. It's
7 implicit. So if they start work and they determine that, in

8 fact, the job site is not safe as represented, then that
9 constitutes a deterioration in working conditions.

10 So the situation that somebody starts on a job site
11 that they later learn is unsafe falls within the rule
12 because the work site changed. The employer had represented
13 it was a safe place on commencing employment. The employee
14 now determines that the work site has changed. And that
15 changed or it has deteriorated from what it was represented
16 to be.

17 Then the individual has to take the next two steps to
18 report the safety deterioration to the employer. "This is
19 not what I thought it was going to be." Says the employee
20 to the employer. "This place is unsafe. Please fix it."
21 And then the employer says to him at that point, "No. I'm
22 not going to. We have the requisite failure to correct the
23 hazard within a reasonable period of time."

24 So it seems to me in interpreting this provision, an
25 employee who starts work, determines that workplace hazards

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1 exist, communicates that to the employer -- this provision
2 by its express language, puts a burden on the employer,
3 quote, "the employer failed," it says.

4 So unless at that point after it's reported the
5 employer says to the employee, "Okay. We are going to fix
6 that right now," that's a failure by the employer. And the
7 employer should bear the burden of proof that they, in fact,
8 did correct the hazard within a reasonable period of time.
9 Because unlike other provisions of this particular statute,
10 this does put a specific burden on the employer in this
11 situation.

12 MS. MEYERS: Okay.

13 MS. BACIGALUPO: I don't know that we would change the
14 fact that when an individual quits their job the burden is
15 on them to show good cause. That's generally the first way
16 it's looked at. Of course, the employer would have to
17 respond. I agree with Mr. Knowles that the employer has to
18 make corrections. But I think there has to be a little bit
19 of the prudent person standard applied.

20 On a construction site, say, you have a stairwell that
21 has a string of lights and the lights aren't working, and
22 you are not using that stairwell that week. That's not a
23 reason to quit. And if you see the general contractor's guy
24 on the top of his ladder, that's a safety violation, but
25 it's not a reason for you to quit.

1 But if your employer says to you, "Go up on the roof,"
2 and you say, "Do I have a follow-up harness?" Do I have a
3 roof system on the roof edge?" and they say, "No, but you
4 are going to do it anyway," of course you should quit. But
5 if they say, "Oh, you are right. I don't have that set up
6 yet. Here is a task you can do today. We'll do that
7 later," then, of course, you don't have a reason to quit.
8 It has to have an impact on you and your work. It can't
9 just be that a roof system isn't in place.

10 MS. MEYERS: Okay.

11 MR. TUSLER: In promulgating rules over this section, I
12 would not want the department to use the WISHA inspections
13 by Labor & Industries as a standard. Because I can tell you
14 many, many times that can take days, weeks, or months with
15 the staffing load they have. Please do not use the standard

16 as proof of a hazard, because they just don't get to the job
17 site even when called. That's not a criticism. It's a
18 comment on their staffing level at job safety.

19 MS. MEYERS: And that's exactly what they told us is it
20 could take a very long time.

21 MR. TUSLER: And we have many days where there have
22 actually been injuries where people are hurt and no
23 inspection.

24 MR. RAFFAELL: I don't see where this law changes what
25 you have been doing all along necessarily in this arena.

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1 And the one thing that you are looking at -- what it's going
2 to boil down to is what the courts call -- did person act as

3 an individual under normal sensitivity -- did what a normal
4 employee would have? And I haven't even -- what I have seen
5 is you have always done a pretty good job of interpreting
6 this.

7 MR. KNOWLES: The department's prior actions in
8 interpreting this provision have been under the general,
9 quote, "good cause" due to health, safety, or morals
10 provisions that exist in the existing statute which mirror
11 the federal suggested or the federal model rules for
12 unemployment insurance that were promulgated in the 1930s.

13 The department has evolved quite a jurisprudence under
14 that provision and in the past has correctly interpreted the
15 law. The distinction is that the statute has changed.

16 And so the statute -- to respond to the NECA
17 representative's comment, the statute now talks about,
18 quote, "the individual's work site safety, the individual's
19 work site safety.

20 So in the situation which was suggested where there was
21 a string of lights down a stairwell, you are not working in
22 that area. That's not within your work site safety. In the
23 situation, however, which is more common, "We want you to go
24 work in that work area underneath those four bozos that are
25 working on top of ladders without harnesses. Just look out

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1 in case they fall down on you and get out of the way."

2 That's a definite deterioration in the individual's
3 work site safety, even though it's the unsafe acts of
4 another employer or even the employees of another employer
5 that are causing the deterioration in the work site safety.

6 So it seems to me that the -- again, as I said, the

7 burden needs to be on the employer here. The employee comes
8 forward and says, you know, "Gosh, this was the problem."
9 The burden is on the employer to show that they acted within
10 a reasonable period of time. That's where the reasonably
11 prudent-person standard comes into this matter, not as it
12 affects the individual claimant, because that's not where
13 the word "reasonable" is put in the statute. The word
14 "reasonable" is put in the statute with respect to
15 evaluating the conduct of the employer. And that does need
16 to be evaluated on an objective standard. But the usual
17 situation that we know in the construction industry is the
18 employer says, "Go on. Get up there and get the job done."

19 MS. MEYERS: Thank you.

20 I'm going to move on to illegal activities and try to
21 finish these two maybe by shortly -- a little after 11:00 so
22 we can take a quick break.

23 Reason 9 is the individual left work because of illegal

24 activities in the individual's work site. The individual
25 told the employer about those illegal activities, and the

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1 employer fails to end those illegal activities within a
2 reasonable period of time.

3 On this particular one, first our question was, what
4 constitutes illegal activities? We believe we are not
5 talking just about crime. We are also talking about
6 violation of civil laws or regulation just as
7 discrimination, sexual harassment, not paying proper, you
8 know -- complying with the Department of Labor & Industries
9 payment on pay periods, people whose paychecks bounce, et
10 cetera. That would be included in there.

11 But in addition, this section creates a little more
12 difficulty for us in administration because we are almost
13 always, I think, going to have to be looking at evidence
14 from the claimant. Because I think it is highly unlikely
15 that an employer will say, "Yes, there are illegal
16 activities going on in my work site. And, yes, they told me
17 about them. And, no, I'm not fixing them." I think that's
18 unlikely.

19 So what, generally, I think we are going to have to do
20 is get some information from the claimant that at least
21 provides us with a reasonable amount of evidence that, in
22 fact, there were illegal activities occurring and they told
23 their employer, and the employer didn't fix them.

24 Okay. Comments?

25 MR. TUSLER: In the statute what if the illegal

1 activity was promulgated by the employer and the employee
2 could not reasonably say, "Hey, you are running a chop
3 shop."

4 MS. MEYERS: The comments from the previous meeting --
5 and, actually, we think that's a pretty reasonable comment
6 -- is the section says that illegal activities in the
7 individual's work site, they have to be told to the
8 employer. It doesn't seem to require, and it doesn't seem a
9 reasonable requirement, that if the employer is engaging in
10 illegal activities that they have to go tell the employer,
11 "Hey, did you know you are doing this illegally? And I want
12 you to stop it." Because that undercuts other sections of
13 law, for example, the Whistle Blower Act or other pieces of
14 the law.

15 And particularly if the claimant says, "Stop it or I'm
16 going to the police." That gives the employer an
17 opportunity to hide evidence. And, again, I can't speak for
18 the legislature, but it doesn't appear to me that that would
19 be the legislative intent to give employers time to hide
20 things.

21 So if the employer is actually -- an example, I think,
22 that was used in the hearings, or at least one of our
23 meetings, is if the employer is running the meth lab, then
24 you don't have to tell the employer, "Hey, do you know you
25 are running a meth lab and you should not be doing that?"

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1 That's not reasonable.

2 But if there's a work site, say, "My coworkers are

3 dealing drugs. And I don't like it, and I think it should
4 be stopped." And then the employer doesn't take action to
5 stop that illegal activity, then that's something else.
6 It's something that you need to make the employer aware of.

7 I think that from the input we received in the previous
8 meetings the employer should have an opportunity to correct
9 the situation before an individual should quit. When the
10 employer is, in fact, the person committing the illegal
11 activities, that doesn't seem to be reasonable.

12 MR. TUSLER: Could I ask that your rules promulgate
13 that interpretation that it does not impair the employee's
14 rights as a whistle blower or his own safety by telling the
15 employer that he's committing a crime?

16 MS. MEYERS: Okay.

17 MR. KNOWLES: Unfortunately, this is one of those areas
18 where I have to say you are in a very difficult position.

19 Because the statutory formulation uses what we call legal
20 parallelism of another provision to the statute,
21 specifically the proceeding provision of the statute. If
22 you promulgate a rule that's got an inconsistent application
23 involving the same language, you are going to have some
24 really serious problems in making those rules defensible in
25 subsequent legal action.

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1 However, it does seem to me that the claimant, the
2 individual who is put in this situation, has very few
3 choices in the situation that they can really exercise at
4 this point. And it seems to me that this is one situation
5 that's most easily resolved, again, from a statutory
6 construction problem by putting the burden on the employer

7 to come forward with information and creating a statutory
8 presumption that if the employer doesn't -- or a regulatory
9 presumption that says, okay, employer, you have got the
10 burden to come forward.

11 And the employee comes forward and says, "The employer
12 is not paying overtime, not just to me but to other people
13 in the workplace." Or the employer is actually harassing X,
14 Y, Z. The burden is on the employer at this point to come
15 forward with evidence. And if they fail to do so, the
16 regulatory presumption should be that there is, in fact,
17 illegal activity going on.

18 The reason why that's a permissible form of statutory
19 construction is because the statute talks about the, quote,
20 "employer's failure." The burden is on the employer to show
21 that they met their burden in this particular situation.

22 It seems to me that an individual who leaves work

23 because of illegal activity in the individual's workplace
24 where the situation constituted a crime, actual criminal --
25 like the employer is running a chop shop, for example, or

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1 the employer is running a meth lab, for example, wouldn't
2 reasonably be treated under this particular provision, but
3 would be treated under the next provision of statute as
4 opposed to this provision. It seems to me this provision
5 should be limited to situations where the employer's illegal
6 activity is their failure to comply with existing wage-hour
7 laws, health and safety laws, laws against discrimination,
8 et cetera, et cetera.

9 And the situation where the individual is being asked
10 to engage themselves in illegal activity as a condition of

11 continuing employment and the employer is the one running
12 the scam, operation, dope dealing, meth lab, chop shop,
13 boiler room for insurance fraud on the elderly, et cetera,
14 et cetera, et cetera, that would fall under the tenth
15 provision here.

16 MS. MEYERS: Other comments before I move on to the
17 tenth?

18 MS. METCALF: I want to just check with Marcie and see
19 how she's doing and see if she could go through one more
20 section.

21 (Whereupon, the reporter
22 responded affirmatively.)

23 MS. MEYERS: The tenth and final reason in the new
24 voluntary quit statute is that an individual's usual work
25 was changed to work that violates their religious

1 convictions or sincere moral beliefs.

2 Currently under existing law, as Mr. Knowles
3 referenced, we make these decisions based on the broad
4 language of whether the work violates somebody's -- is
5 contrary to health, safety, or morals. So the individual
6 could have changed their beliefs, converted to a new
7 religion, or adopted different beliefs for whatever reason;
8 and they could be allowed benefits for if they quit because
9 they changed. Now this seems to require that the usual work
10 has to have changed.

11 So if they require you -- you know, you have been doing
12 one job along the way, and then an employer says, "Now I
13 want you to do this other job." You are working on, you
14 know, developing chemical weapons or something, and that

15 violates your sincere moral beliefs. You could quit with
16 good cause because the employer has changed your working
17 conditions, but not if you develop new -- you change your
18 opinion.

19 You are a bartender and you became a member of
20 Alcoholics Anonymous. And you decided you no longer want to
21 work around liquor so you quit. But you were a bartender,
22 and you certainly knew liquor was served at the time of
23 hire. Now that would be considered a personal reason for
24 quitting and not a quit for good cause.

25 However, if you worked in an establishment that didn't

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1 serve liquor, and they got a liquor license, and you are

2 really opposed -- your sincere moral beliefs are opposed to
3 serving liquor, then that would be because the employer
4 changed the work site.

5 MR. KNOWLES: A couple of comments. Again, we see the
6 word "usual" work used in the same way that it's used in
7 subsections (v) and (vi).

8 MS. MEYERS: Right.

9 MR. KNOWLES: It seems that the focus, again, needs to
10 be on the individual's usual work.

11 Again, the circumstance: If an individual reports to
12 work and determines that the work is not suitable for them
13 for reasons of health, safety, or morals, under the current
14 statute they are refusing an offer of work. And that's okay
15 because it's not suitable work. This provision only applies
16 when the individual begins or commences work.

17 Again, it seems to me that the same rule would apply in
18 the situation where an individual is starting to work on a

19 job site. The representation is made to an employee when
20 they start work that this is work compatible with, certainly
21 I think, generally accepted standards in the community for,
22 you know, specific -- you come to work, and you don't expect
23 to be asked to do particular kinds of acts, for example.

24 I can think of some cases which I have seen recently
25 which would need to be explored under this. Quite recently

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1 I represented a janitor who went to work for a community
2 college cleaning bathrooms. He was Islamic in his belief
3 system.

4 And he learned after working there for a relatively
5 short period of time that the expectation was that he clean

6 toilets without gloves. And this, of course, violated his
7 firmly held religious beliefs. It also happened to violate
8 federal and state health standards for the cleaning of
9 bathrooms. But let's put that issue aside.

10 Because the employee now is being asked to do work that
11 violates their religious conditions that pre-existed. It
12 certainly isn't a reasonable expectation. It seems to me
13 that he should, under this rule, be permitted to claim
14 benefits because the work was changed in this situation such
15 that this work now violated his individual, religious
16 convictions.

17 I think the question here needs to be an inquiry into
18 what it is that the employer tells you at the time you come
19 to work about what the work is going to involve. And then
20 having commenced work, if you find that it doesn't meet
21 those representations and it violates your religious
22 convictions or sincere moral beliefs, that you would be

23 permitted to claim benefits.

24 I would also read the words "sincere moral beliefs" to
25 be coextensive with the word "creed" that appears in

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1 RCW 4960 as being a protected basis against which persons
2 cannot be discriminated. And I would, moreover, point out
3 that I believe under existing Washington law there is an
4 obligation on employers to accommodate the religious beliefs
5 of an individual if they make such a request.

6 And so it seems to me that part of the inquiry may well
7 need to be on whether or not the employer is willing to make
8 those religious accommodations or creed accommodations in
9 the work situation that is different than those that they

10 represented to the employee.

11 Another example: A follower of the Greek Orthodox
12 faith was told at the time of hire that, of course, she
13 would have Sundays off. Subsequent change or realignment of
14 personnel resulted in her being forced to work Sundays.
15 This, of course, violated her religious convictions that she
16 needed to be present at the church on particular Sundays and
17 caused her to leave work for reasons of her religion
18 beliefs.

19 It would seem to me that an employer who failed to
20 provide religious accommodations for an employee also
21 violates subsection (ix) of this rule because that's an
22 illegal activity by the employer. Refusal to provide
23 religious accommodations is illegal.

24 It also seems to me that the definition of what
25 constitutes sincere moral belief -- for example, the City of

1 Seattle has a statute that also identifies, in addition to
2 creed, the term, "political ideology" in the definition of
3 what constitutes a sincere moral belief. And it seems to me
4 that what the statute has written would include both those
5 concepts "creed" as they have been defined by court cases
6 and the concept "political ideology" as it has been defined
7 by court cases in interpreting Washington state statutes.

8 MS. MEYERS: Okay. Any other comments or suggestions
9 on this section?

10 We need to give Marcie a quick break here. Her fingers
11 are probably pretty tired. So could we take about ten
12 minutes and be back at about 20 after? Thank you.

13 (Recess taken.)

14 MS. MEYERS: All right. Let's move on to misconduct,
15 Section 6 of the bill, page 8. Again, beginning with claims
16 that are effective on or after January 4 of next year there
17 is a new definition of misconduct.

18 The current statute says that misconduct is when an
19 employee's act or failure to act in willful disregard of the
20 employer's interest where the effect of their act or failure
21 to act is to harm the employer's business. The new
22 definition of misconduct, of course, significantly changes
23 that definition. And also the statute adds a new definition
24 of gross misconduct which was not in existence prior to
25 this.

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1 Misconduct has four elements: It is willful or wanton

2 disregard of the employer or fellow employee's interests;
3 deliberate violations or disregard of standards of behavior
4 that an employer has the right to expect; carelessness or
5 negligence that causes or is likely to cause serious bodily
6 harm; or carelessness or negligence of such a degree or
7 recurrence to show an intentional or substantial disregard
8 of the employer's interest.

9 In subsection (2) then it enumerates a number of
10 reasons that constitute willful and wanton disregard. These
11 include inexcusable tardiness, insubordination, dishonesty,
12 absences, illegal acts, et cetera.

13 The statute subsection (3) says that misconduct cannot
14 include inefficiency, unsatisfactory conduct, or failure to
15 perform well which is the result of inability or incapacity.
16 It doesn't mean inadvertence or ordinary negligence in
17 isolated instances. And it does not include good faith

18 errors in judgement of discretion.

19 The definition of gross misconduct has two elements:
20 It could be a criminal act in connection with the
21 individual's work for which the individual has been
22 convicted in a criminal court or has admitted committing; or
23 gross misconduct could be conduct connected with their work
24 that demonstrates a flagrant and wanton disregard of the
25 employer or a coworker's interests.

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1 We have only fairly recently built up a body of case
2 law regarding the previous definition of misconduct, and so
3 this is going to be going in a new area for us. This
4 statute is almost word-for-word identical to Montana's
5 misconduct statute.

6 There are some things that we have had some questions
7 about. But I do want to say something in the beginning,
8 because I know it's raised some concerns for employers in
9 that although the new definition of misconduct does not
10 specifically say that there must be harm to the employer, we
11 believe that existing case law still requires that there be
12 some form of harm to the employer.

13 Each of these reasons that define misconduct implies
14 that the employer is harmed in some way: willful or wanton
15 disregard, carelessness or negligence, deliberate violations
16 of standards of behavior, those types of things. Some harm
17 to the employer is implicit.

18 And we are recognizing that case law has said that the
19 harm doesn't have to be tangible. It doesn't have to be a
20 dollar loss or a piece of equipment loss. It could be
21 workplace morale or, you know, that type of thing, a

22 business reputation. There could be a variety of different
23 things that could be construed as harm to the employer. But
24 harm, we believe, is still implicit within the statute. To
25 be misconduct it has to be connected to the work, and there

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1 has to be some violation of the employer's interests.

2 We are not certain, again, on how some of these
3 sections are going to be interpreted. For example, the
4 regular misconduct includes willful or wanton disregard of
5 the employer's interest. Gross misconduct is flagrant and
6 wanton disregard of the employer's interest.

7 We contacted Montana to see how they make the
8 distinction between something that's willful or something
9 that's flagrant. And quite frankly, they don't have really

10 any case law on this. They hardly ever use this. Of
11 course, Montana's case load is substantially smaller than
12 Washington's.

13 And I imagine at some point the issue of whether
14 conduct is flagrant and wanton will come up. And we really
15 need to define some standards to give our adjudicators,
16 because we don't want to have every staff person out there
17 deciding on their own what they consider to be flagrant and
18 what they simply consider to be willful.

19 There has to be a standard there, because the penalties
20 for gross misconduct are substantially higher than for
21 regular misconduct. There should be some additional factors
22 or the behavior needs to be so egregious that it warrants
23 the additional penalty.

24 And it's basically placed on a level as a criminal act
25 because that's the other definition of gross misconduct. So

1 it has to be some kind of behavior that's so outrageous. I
2 guess that is what we are looking at, trying to come up with
3 some definition of how to distinguish between willful acts
4 and flagrant acts.

5 We have had a number of questions about when warnings
6 are given by the employer. Right now we look to see if
7 those warnings have some nexus to the actual reasons that
8 the person was terminated.

9 For example, if the employer warned somebody two years
10 ago about being tardy, and it's now two years later and they
11 fire them for being tardy, we probably would say that's not
12 following warnings by the employer because it's so remote in
13 time. But certainly if they warned them last month or the

14 month before and that employee is late again, then certainly
15 that individual has been warned about their behavior.

16 It's similar to absences, repeated and inexcusable
17 absences. There are some questions about what's
18 inexcusable. Sometimes an employer may have a standard that
19 says you can't miss more than, I don't know, three days a
20 month or that's inexcusable regardless of the reason. But
21 the claimant has a doctor's note that says, "I'm excused.
22 My doctor is telling me I cannot work." So do we go with
23 the employer's definition of what's excusable, or do we go
24 with what the physician says?

25 Obviously, now if the person has a doctor's note that

1 says they can't work, then it's not misconduct. And I don't
2 think it would be in the future, but we need to address some
3 of these various issues as we draft our rules and procedures
4 and develop our training for our adjudicators.

5 The other significant change on misconduct -- well, it
6 comes under gross misconduct -- that we are wrestling with
7 how to interpret this is the section of the law that says
8 the person has committed a criminal act of which they have
9 been convicted in criminal court or admitted committing.

10 Our existing statutes provide that an individual --
11 it's not under the misconduct definition -- but if an
12 individual is convicted of a work-related felony or gross
13 misdemeanor, the wage credits from that employer can be
14 canceled.

15 And that statute says convicted or admitting committing
16 to a competent authority. Now we have defined competent
17 authority as essentially police officers, somebody in the

18 adjudicating process like a judge, a hearings examiner or
19 the licensing -- if you have a license, then the licensing
20 authority can be included, say, if your license was revoked
21 for this behavior.

22 This new language strikes out the language "to a
23 competent authority." So we are wrestling with what types
24 of admissions should be included here.

25 Right now the department isn't a competent authority.

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1 We don't -- if somebody tells us that they did something
2 that was illegal, we still don't consider that for the
3 purposes of striking their wage credits because they haven't
4 admitted it to a competent authority under our regulations.

5 And we are not certain that we want to impose this
6 burden on our staff, because that could open us up to then
7 being subpoenaed or witnesses in other proceedings if we
8 define ourselves as a competent authority. And so
9 admissions of criminal acts made to us possibly could result
10 in our staff being called to testify in criminal
11 proceedings, and I don't think we want to do that.

12 And similarly, should we leave the definition or use
13 our existing definition? Should we include admissions to an
14 employer, to a coworker, to neighbors? I mean, what types
15 of admissions are we looking at? Because, as I said, we
16 have to presume that the legislature meant something by
17 deleting "to a competent authority." So what admissions are
18 counted?

19 And I'm going to open it up now. And Mr. Knowles has
20 comments.

21 MR. KNOWLES: Having litigated most of the precedential

22 cases that deal with the definition of misconduct that exist
23 in the current statute, I have certainly argued this case in
24 front of most of the courts in this state. It seems to me
25 that the new statute is a marked departure from prior

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1 legislative or judicial formulations of misconduct that our
2 state has gone through. And I think a little bit of the
3 background in legislative history and judicial history is
4 important.

5 In the construction of the misconduct statute that was
6 laid down by our supreme court in Macy, harm to the employer
7 was no longer an element of the definition of misconduct.
8 In response, we had the enactment by the legislature of

9 RCW 50.04.293 in 1993 with the express reference that the
10 Macy decision had eliminated the, quote, "harm to employer."
11 And you can see in the legislative history of the Macy
12 decision that that was a specific finding by the legislature
13 that that definition of misconduct was too narrow and,
14 therefore, needed to be amended by statute.

15 With the new statutory formulation of the misconduct
16 statute, it seems to me that harm to the employer is an
17 element that is only found in one form of willful or wanton
18 behavior that is enumerated by the legislature and that, of
19 course, is in subpart (2)(g). The exclusion of that
20 standard in all other provisions of the statute evidences a
21 legislative intent to apply a harm-to-the-employer standard
22 as a standard only found in subsection (g).

23 With respect to the question that you were last opining
24 on, the question of gross misconduct, the statutory
25 formulation is not unintentional by the legislature.

1 Because the Legislature eliminated the words "competent
2 authority" and instead substituted the requirement that the
3 admission needs to be made in a criminal court. "For which
4 the individual has been convicted in a criminal court, or
5 has admitted committing..." also in a criminal court.

6 This is a referenced to an Alford plea, A-L-F-O-R-D,
7 where the defendant appears in front of the court and says
8 to the court, "In lieu of conviction, Your Honor, I'm going
9 to take an Alford plea. And my plea is I plead that there
10 are necessary facts predicate contained in the records that
11 are before the court to convict me of this offense, and I'm
12 ready to subject myself to the jurisdiction of the court and

13 take whatever sentence the court may hand down."

14 This is not, as we have learned in many years of
15 criminal jurisprudence, the same as a conviction. An Alford
16 plea says, "I'm not admitting guilt to the offense, but I'm
17 admitting committing the predicate act.

18 And this can, of course, be the future basis for some
19 kind of a reversal or in some cases an elimination or the
20 purging of a conviction. They may be exonerated, may have
21 the restoration of rights, et cetera, et cetera. So there's
22 a big difference between these two standards legally. It
23 seems to me that's what the legislature is talking about
24 when they put this in.

25 I would read the subsection (4) question to require an

1 admission in court. So we don't need to worry about police
2 officers. We don't need to worry about employment security
3 department officials, because the legislature knows what it
4 means when it talks about "or has admitted committing." We
5 find the same statutory provision exists in other statutes,
6 that legal parallelism, again. The same statutory
7 formulation should have the same meaning in other provisions
8 of law.

9 More difficult, however, to comprehend what the
10 legislature really intended, but I do not see any other
11 formulation in the following conclusion: That the second
12 clause of subpart (4) "...or conduct connected with the
13 individual's work that demonstrates a flagrant and wanton
14 disregard of and for the rights, title, or interest of the
15 employer or fellow employees," must have the same meaning in
16 that particular provision that it has in subsection (2) and

17 subsection (1)(a).

18 That is to say, I see the words "willful or wanton
19 disregard of the rights, title, and interests of the
20 employer or a fellow employee" in (1)(a). I see it further
21 defined in subsection (2). And I see in subsection (4) that
22 the same words "wanton disregard of and for the rights,
23 title, or interest of the employer or a fellow employee"
24 appear.

25 The only statutory construction that I can put on this

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1 is that these three sections are intended to have the same
2 meaning. When the legislature uses the same words in
3 reference in the same statute, it is understood, I think,
4 that they have the same statutory meaning.

5 The big distinction between subpart (4) and subpart
6 (1)(a) and subpart (2) is the use of the word "flagrant."
7 It seems to me that in order to disqualify a person under
8 subsection (4) it's necessary for the employer to bear the
9 burden of proof: No. 1, under subsection (1)(a); No. 2,
10 that it's the kind of act that falls within subsection (2),
11 because subsection (2) is not limited, so it is of the same
12 kind and character as the acts that are listed in subsection
13 (2); and finally, the employer also has to bear the burden
14 of showing that the violation was flagrant.

15 So they have to show that -- if the legislature had
16 intended this to be exactly the same as subsection (1)(a)
17 and subsection (2), they would have specifically enumerated
18 it and used the same words, but they did not. They
19 eliminated the word "willful" from subsection (4).

20 So what we have in subsection (4) is you have to commit

21 the kind of conduct that's described in (1)(a), except it
22 has to be wanton conduct in (1)(a). Willful conduct in
23 (1)(a) will not suffice. In subsection (2), it has to be
24 conduct that meets the definition of wanton in subsection
25 (2). Willful will not suffice. And when we arrive over in

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1 subsection (4), it has to be flagrant and wanton in order
2 for the statutory disqualification to apply.

3 So it limits the cancelation of wage credits to
4 situations where the person either is convicted or makes a
5 plea in criminal court and where the employer bears the
6 statutory burden of proving wanton conduct under (1)(a)
7 and wanton disregard under subsection (2) and additionally
8 bears the burden of proving flagrant conduct.

9 Examples to me of willful conduct which is not flagrant
10 is something which the employee engages in which he conceals
11 from the employer in some way. So you can't be disqualified
12 under the new statutory provisions if, for example, you
13 willfully put down information on a time keeping record or
14 something, but it's not wantonly done. And you must also do
15 it flagrantly and wantonly in order to be disqualified from
16 and purged from wage credits.

17 So the fact that you initially do the act is not enough
18 to disqualify and take away the wage credits. It may be
19 adequate to disqualify you from benefits under subsection
20 (1)(a), but it's not going to be sufficient to purge your
21 wage credits unless it was done in some way that was both
22 wanton and flagrant under subsection (4).

23 And the misconduct statute as further cast by the
24 legislative enactment deals with three concepts that I think

25 are other than the wanton and willful, which are a separate

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1 classification. And they are found in subsections

2 (1)(b), (c), and (d).

3 And I believe that these -- for example, a deliberate
4 violation or disregard of standards of behavior which the
5 employer has the right to expect of an employee. "Has the
6 right to expect of an employee," this would fall or would
7 require a reasonableness showing. And it would also require
8 a showing that the employee engaged in deliberate violations
9 or a deliberate disregard of a standard of behavior that a
10 reasonable employer -- so the conduct by the employee, the
11 focus needs to be on deliberateness.

12 In the area of carelessness or negligence in subsection

13 (c), the requirement that the carelessness or negligence
14 that actually causes or would likely cause serious bodily
15 injury to the employer or a fellow employee requires a
16 showing of serious bodily injury. And by that, I don't see
17 any requirement that -- for example, negligence that might
18 result on a construction site might result in a puncture
19 wound, failed to drive a nail down, I don't think that
20 constitutes serious bodily injury under the statute. So I
21 think that there's got to be a finding of a likely potential
22 of serious bodily injury. And that should be measured by an
23 objective standard like the WISHA-type regulations, et
24 cetera, in a situation.

25 And understanding that under WISHA regulations, as the

1 department has just pointed out, the employer has a
2 reasonable period to correct an unsafe working condition
3 that's likely. So if an employee engages in conduct which
4 an employer would have a remedial period to correct, you
5 know, forget to put the handrail up on a particular opening
6 and if the inspector came out and said, "Well, okay, you
7 have got to put that up." That's not going to be
8 disqualifying for the employee under this provision.

9 And "...carelessness or negligence of such degree or
10 recurrence to show an intentional or substantial disregard
11 to the employer's interests." It seems to me that the
12 question of degree, for example, is best examined under the
13 standards that we have set forward in things like the Shaw
14 (phonetic) case. Mr. Shaw was late 14 times to work in a
15 six-month period. However, on the last occasion from which
16 he was discharged by the employer, he was late because there

17 was a power outage. In that particular situation, Mr. Shaw
18 got his unemployment benefits. But that would be
19 distinguished here by the degree of carelessness.

20 So it seems to me that the statute itself needs to be
21 drastically rethought from the definition that I have just
22 heard the department put forward here. It's a really fairly
23 straightforward matter of statutory construction.

24 But I don't read anyplace in here that the department
25 is allowed to use this with terms, conditions, or

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1 preconceptions that are not stated in the statute. Because
2 the legislature deliberately eliminated provisions that it
3 put into the statute after the Macy decision. And harm to

4 the employer is not a statutory provision that I see
5 recreated here in the statute except in subpart (g).

6 So in terms of the definition, it seems to me you have
7 got a (1)(a) type of misconduct which if the employer can
8 additionally show wantonness and flagrancy might lead to
9 disqualification. And examples of (1)(a) type misconducts
10 are enumerated in subpart (2), only one of which involves
11 harm to the employer's interests and then three other forms
12 of misconduct which actually are very narrow. Most reasons
13 for which employees were previously discharged for
14 misconduct may no longer fall within the statutory
15 definition of misconduct.

16 So although it certainly does not appear to me that it
17 was the intention of the business community to have this
18 provision drafted in a way that would expand the number of
19 claimants that would be eligible for benefits, there may
20 well now be a large class of people that were previously

21 ineligible for benefits who now will be eligible under the
22 new statute.

23 MR. STEVENS: My name is Larry Stevens, and I guess I
24 will probably have to wait to read the transcript to
25 understand everything that the counsel or just spoke to. I

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1 had a hard time following all of that through, but I guess I
2 do -- I'm reading, whatever it is, Section 6, subparagraph
3 (4), I guess, which is what he was talking about early on.

4 It appears to me that in this section we have got a
5 definition of misconduct. We have got a definition of
6 things that are considered misconduct even if they aren't
7 willful and wanton. And then we have got a definition of

8 what misconduct is not. And then we have got a definition
9 of gross misconduct.

10 And I think it is pretty clear that the definition of
11 gross misconduct would be a conviction in criminal court,
12 and it also would be admitting committing it. If I
13 understood Mr. Knowles, he seemed to suggest that this
14 admission had to be in court also. And I don't see that at
15 all. It says, "...or admitted committing," and it says, "or
16 conduct connected with the individual's work that
17 demonstrates a flagrant and wanton disregard..."

18 I guess maybe I didn't understand his comment. But it
19 seems pretty clear to me that the admission could be outside
20 of an Alford plea.

21 MR. RAFFAELL: I will agree with what Mr. Knowles said
22 about the harm element being eliminated. However, I agree
23 with what Larry is saying on the issue of it does not have
24 to be admitted in court. Section (8) does further address

25 that issue. And it says, "An individual who has been

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1 discharged from his or her work because of a felony or gross
2 misdemeanor --

3 MR. KNOWLES: That's what we repealed.

4 MR. RAFFAELL: "Are each amended to read." I don't see
5 where that's repealing it. It's just amended and it reads
6 that way. On or after -- with respect to claims that have
7 an effective date before --

8 MR. KNOWLES: That's the current law.

9 MR. RAFFAELL: Okay. Are they readdressing that?

10 MS. MEYERS: Okay.

11 MR. RAFFAELL: And then in Section 9 they refer to item

12 (3), "The employer shall notify the department of a felony
13 or gross misdemeanor of which an individual has been
14 convicted, or has admitted committing to a competent
15 authority, not later than six months following the admission
16 or conviction."

17 And I guess it goes back to the definition of competent
18 authority again. And unlike Washington, Oregon, I believe,
19 has always held a competent authority to be a person that
20 has the authority of the commissioner or, in their case, the
21 administrator to write decisions. And they generally even
22 put that in their fact-finding that the person admitted to
23 them.

24 And if you are afraid of going to court. If they have
25 a good attorney, they probably would subpoena that person

1 that put that in there anyway. And I don't see where it's
2 been a problem with Oregon employees going to court. I
3 think it's just part of the due process of the system.

4 MS. MEYERS: Okay.

5 MR. KNOWLES: So we are clear on the issue of statutory
6 construction, which apparently was bypassing the NECA people
7 here, the reason why this is convicted in a criminal court
8 or has admitted committing, it's an either/or. Or is the
9 operative word here. And the conviction or admission would
10 be read to be within the criminal court context. The
11 statutory provision to which the representative from AWB
12 referenced has to do with the department. The employer
13 notifying the department for a wage cancellation for felonies
14 or gross misdemeanors. And that's contrasted with the
15 statutory provision under subsection (4).

16 It seems to me that if the employer wants to get the
17 wage credit for the gross misconduct provision, they have
18 got to notify -- and it's a felony and gross misdemeanor and
19 it's a felony or gross misdemeanor, the employer has to
20 notify the department within six months.

21 The other part of that statute has to do with
22 determination about conduct that are not felonies or gross
23 misdemeanors that are just within the general rubric of some
24 type of misconduct which is further rarified or funneled
25 down to gross misconduct.

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1 So if we read the statute in its new form, you know, as
2 it has been amended by the Legislature, the requirement 2 of
3 the new Section 9 on page 10, "An individual who has been

4 discharged from his or her work because of gross
5 misconduct," there's no limitation that's set forth there.

6 In the second, that deals with the individual that
7 falls within either the court-type situation or the flagrant
8 and wanton disregard, the general misconduct, conduct
9 situation. But it's the obligation of the employer to
10 notify the department within six months about a felony or
11 gross misdemeanor that qualifies under the first clause of
12 subsection (4).

13 That is to say, usually the situation is that the
14 employee has been discharged. They are gone. They were
15 stealing drugs out of the hospital morphine lock up. The
16 employer finds him, catches him. They are out the door.
17 They get a conviction. Now the clock starts to run for the
18 employer to go to the department and say, "Hey, I want
19 relief from benefit charges in that particular situation."

20 Because the misconduct -- the request for relief is going to
21 come at some time after the conduct at issue.

22 Or the employer can pursue -- right at the time of the
23 discharge they can pursue a misconduct case in which they
24 bring forward evidence and prove conduct which is in
25 flagrant or wanton disregard and, again, no harm to

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1 employer's interest is shown. The fact that they didn't get
2 away with the drugs is not an issue. And that's a
3 determination that is made right at the time of the
4 adjudication rather than six months later.

5 So if the employer wants to bring a gross misconduct
6 claim under subsection -- what I will call the second
7 clause, the conduct clause -- they need to do that right at

8 the time of the application for benefits. If they want to
9 claim an exception under the gross misdemeanor or felony
10 conviction route, then they need to do it within six months
11 of that actually occurring. Otherwise, this provision
12 doesn't apply. So there's --

13 Let's say an employee has been terminated. They are
14 gone. The employer doesn't pursue a gross misconduct
15 disqualification of benefits. They get convicted. The
16 employer's time to make that report to the department runs
17 for six months. They don't get convicted. The employer
18 doesn't have an opportunity to move forward with claiming
19 that. And they cannot then go back and say, "Just a second.
20 They didn't get convicted, but, you know, we would like to
21 go after them now because we think it falls in subsection
22 (2) here." That's an adjudicatory decision that need to be
23 made. It needs to be finalized at the outset of the

24 application process.

25 The second part, the other type of disqualification for

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1 a felony or for a misdemeanor, that is to say, a criminal
2 act as defined in subpart (4), the employer's time to deal
3 with that runs for six months. But under RCW 50.20.160 s 3,
4 a determination of allowance of benefits needs to become
5 final at that point.

6 And an employer's failure to come forward at that point
7 and make an allegation -- remember, the employer has the
8 burden in the gross misconduct case. If the employer
9 doesn't make an allegation of gross misconduct at the time
10 of the application for benefits, they don't later on get a
11 second bite at the apple under the statutory formulation.

12 To hold otherwise would be to violate the California --
13 or the Java case. That is to say, benefits have to be made
14 freely available for people at the time for the purpose of
15 promoting the spending power, which is one of the
16 statutorily enumerated reasons why we have the statute in
17 the preamble, with or without the liberal construction, is
18 to promote the spending power. And that still remains the
19 overall objective of the employment security system is to
20 promote spending power.

21 And that's defeated if claimants have to hold that
22 money for a period of time to wait and see if the other shoe
23 is going to drop by the employer. The Java case says it
24 violates federal conformity if you have a system that puts
25 people in that kind of a limbo situation for as long as a

1 month.

2 MS. MEYERS: Right. I don't think there was any
3 proposal to make people wait until the criminal case has run
4 its course. Gina. And then we do need to move on.

5 MS. BACIGALUP0: In terms of when an employer can
6 assert a claim, there's already rules on redetermination,
7 and I don't think that those are being changed. I don't
8 think that they are being affected by this.

9 MS. MEYERS: Right. The statute on redetermination
10 hasn't been amended.

11 MS. BACIGALUP0: And I know that there are times an
12 employer gives information after the fact because they never
13 knew about the initial claim. For instance, if you have an
14 electrician who worked for you and then was on standby and
15 they have got an open claim. If they just continued a claim

16 after they had been fired, no new notice comes out. I get
17 no opportunity to say, "Wait a minute. Here's my answer."
18 And then you get a base year notice -- no you have already
19 gotten that because the claim was already open. So you get
20 a quarterly statement. Then you realize "Oh, my gosh, he's
21 collecting. He got fired. I never saw that he even
22 applied. Of course, you can go at that point and assert
23 your claim.

24 The statute under Section 9(3) does say that the
25 employer will notify of the conviction, but (4) burdens the

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1 claimant with reporting that exact same information. And so
2 the claimant has to be held accountable if he himself has

3 not reported it.

4 And I'm wondering is RCW 50.20.070 still a part of that
5 statute or has that been eliminated? That's the fraud.

6 MS. MEYERS: That's still there.

7 Okay. I'm going to talk real briefly about Section 9.
8 Currently an individual who is discharged for misconduct is
9 subject to a denial of benefits for seven weeks and until
10 they have earned seven times their weekly benefit amount.
11 That is changed in the new statute to ten weeks and ten
12 times their weekly benefit amount. So the penalty for
13 misconduct has been increased.

14 In addition, if they have been discharged for gross
15 misconduct, they will also have either all of their hourly
16 wage credits from that employer canceled or 680 hours of
17 wage credits, whichever is greater.

18 So for example, if their separating employer -- they
19 only worked 200 hours for them, that means that we need to

20 take 480 other hours out of their base year. And our
21 questions in the previous meetings, one of them has been,
22 What if there are multiple base year employers?

23 Say the claimant has three other base year employers
24 and we have to take 480 hours away. It wouldn't be fair
25 just to take them from one employer because that employer

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1 then gets the relief of charges. Because only the wages
2 that are used as part of their claim are charged to the
3 employer.

4 So what we discussed previously is doing a proportional
5 change. Say you worked six months for an employer and a
6 month for another and three months for the third. Then, of

7 course, the first would get most of the 480 hours and a
8 small amount to the second one-month employer, and then give
9 the remainder to the third. And so to do it in that way.

10 The other piece. Currently, when a claimant is
11 convicted of a felony or gross misdemeanor, this language is
12 here. In current law, the employer needs to notify us
13 within six months, and the claimant is supposed to disclose
14 it upon application.

15 In the current statute, that's not written in the
16 misconduct law. That simply says that if the employer
17 notifies us of a conviction that's related to the work, that
18 we will cancel all the wage credits that that employee
19 earned from that particular employer. We don't go and get
20 other wage credits. It's just -- so in the future, that
21 employer would never be charged for that claim because we
22 have canceled all of that employer's wage credits.

23 So it's not technically a misconduct. It may be

24 misconduct, but there are two separate statutes currently.
25 And now the commission of a criminal act is part of the

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1 misconduct statute. It's actually a new definition of gross
2 misconduct which was not there prior. We had misconduct,
3 which had a specific penalty. And then we had felonies and
4 gross misdemeanors connected with work which resulted in a
5 cancellation of wage credits, but may not have resulted in
6 the seven-by-seven denial of benefits because we have
7 already paid them, or they qualified based on a later
8 employer, the last employer was separating. And we can go
9 back and take another employer's wage credits out which in
10 many cases reduces their weekly benefit amount. But it's

11 not necessarily misconduct under the current statute.

12 The last piece that I wanted to point out because it
13 just kind of occurred to us just in the last couple days is
14 subsection (5) of Section 9: All benefits paid in error
15 under this section are recoverable, notwithstanding
16 50.20.190, which is the waiver of overpayment section, or
17 50.24.020, which discusses the offers and compromises.

18 So if we have all the facts -- and we are not talking
19 fraud. But right now if we pay a claimant, we had all the
20 facts of the case, and we decided it was not misconduct so
21 we began paying the claimant, and the employer repeals and
22 we were reversed, currently that claimant was not at fault
23 in the overpayment because they told us all of the
24 information. It was not fraud or nondisclosure. The judge
25 has reached a different discussion. So the claimant would

1 be eligible to apply for a waiver.

2 Based on the wording of subsection (5) there, it
3 appears that that will no longer be true. The claimant is
4 liable for repayment of those benefits that were paid in
5 error. They can't apply for a waiver. And they can't do an
6 offer of compromise if it was misconduct if the ultimate
7 decision was misconduct.

8 MR. KNOWLES: Unfortunately although this may be one of
9 the areas where the employer felt they really got a hot dig
10 in, they have a real problem with federal conformity.
11 Because the requirement that overpayment of a benefit be
12 provided based on equity and good conscience is a
13 long-standing part of federal jurisprudence as it applies to
14 these programs. And this creates a real federal conformity

15 problem for you.

16 The department cannot create a set of circumstances
17 where the disqualification for misconduct which is
18 reversed -- a fairly debatable question is reversed, and
19 there is no opportunity for a waiver of benefits that has
20 been overpaid. They cannot institute that policy because it
21 violates both the holdings of the US Supreme Court in the
22 Java case and would also violate the requirements of waiver
23 of overpayments that exists under the Social Security --
24 26 USC 3304.

25 So the problem with this is that you cannot have a

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1 situation where there is no waiver of overpayments. As much
2 as the business community may desire this, it's

3 unfortunately not statutorily permitted. And it will create
4 some problems for the department if you attempt to enforce
5 it that way.

6 The determination that benefits can be waived under
7 the, quote, "rubric of equity and good conscience," though,
8 I will point out, is not at present a statutory formulation
9 either under the current -- simply the practices of the
10 department. And there's nothing in the new statutory
11 formulation that requires you to do anything different than
12 what you have done previously.

13 MS. MEYERS: It is in regulation.

14 MR. KNOWLES: That's exactly right. But I'm just
15 saying that there's no statute that currently supports that.
16 It's a requirement of federal law, though, that you
17 interpret your statute that way so that, quote, "as it
18 applies" the statute doesn't violate federal conformity and

19 the express holding of the Java case.

20 And so that's a problem that the department can either
21 not correct by regulation with the results that you will
22 face litigation, or you can keep the existing regulations in
23 place and continue to conform just as you did before there
24 was a statutory enactment that talked about this issue.

25 MS. MEYERS: Well, we expect to face all kinds of

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1 litigation anyway.

2 MS. BACIGALUPPO: If I understand 50.20.190 correctly,
3 it does say that an individual can request a waiver or an
4 offer of compromise if they were not at fault.

5 And I think this statute is saying, if you collected
6 prior to a decision in this case, you knew the risk you were

7 taking. You told the story the way you told it. And if the
8 court looks thoroughly through all the facts and finds that
9 you were guilty, it's your fault that you collected the
10 benefit and you are not eligible for the waiver.

11 The whole concept of the waiver isn't gone. Just the
12 rule says that if you are at fault, you cannot get a waiver.
13 And I think it's consistent with what you have been doing.

14 MR. RAFFAELL: If I remember right, there are a number
15 of states that don't use an equity waiver at all. And it's
16 not, to my knowledge, a federal requirement that we put that
17 in there. I think the Department of Labor has always said
18 that the issue is up to the state to decide.

19 My question is regarding the removal of the wage
20 credits. You are talking about the additional 480. And if
21 you remove -- not wage credits, but hours -- are you
22 removing wage credits that are attached to those hours?

23 Because what I'm looking at, if you remove wage credits, is
24 this going to affect the claimant's eligible weekly benefit
25 amount?

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1 MS. MEYERS: Yes.

2 MR. RAFFAELL: And if it is, I assume that if they have
3 got two or three different base year employers they could
4 have different wages per hour and so -- if you are taking a
5 percent for each. And then it goes back a step further if
6 those employers properly responded as base period employers,
7 they are either eligible for relief or they are not
8 eligible.

9 So if you go back and use a third or 33 percent for
10 three employers -- they each get a third of that relief --

11 all that you are doing is you are just reducing the amount
12 that person is paid. So for somebody who is getting relief
13 anyway, it does not affect. Those employers that don't get
14 relief, they will be charged whatever the reduced amount is;
15 is that correct?

16 MR. KNOWLES: Your confusion is over cancelation of
17 wage credits when we close the employer for whom the finding
18 of gross misconduct or conviction of a felony --

19 MS. MEYERS: Not necessarily, no.

20 MR. KNOWLES: Well, the gross misconduct, clearly. The
21 conviction of a felony statute here deals with, say, all
22 hourly wage credits based on that employment.

23 MS. MEYERS: Or 680 hours --

24 MR. KNOWLES: Of wage credits, whichever is greater.
25 That's only in the situation where there's been a --

1 MS. MEYERS: Gross misconduct.

2 MR. KNOWLES: -- gross misconduct based on -- I take
3 that back.

4 It doesn't seem to me that if the weekly benefit amount
5 is reduced that the claimant can still qualify for benefits
6 with 680 hours of wage credits. It's only the employer for
7 whom the disqualification was imposed gets the benefit of
8 that.

9 MS. MEYERS: I'm not here to debate. But what it
10 appears to us to say is that all the hourly wage credits
11 from that employment or 680 hours of wage credits, whichever
12 is higher or greater, is canceled. So if you only worked
13 100 hours for that employer, then you need to take 680 from
14 some other employers or 580, because you have got 100 from

15 this employer, and you have still got 580 to take out of
16 their base year.

17 MR. KNOWLES: The statutory provision doesn't talk at
18 all about tax relief for the employer. It talks about
19 cancelation of wage credits to the individual employee. I
20 don't see any lessening of the employer's tax burden under
21 this particular provision. I only see the cancelation -- it
22 says "an individual shall have all hourly wage credits based
23 on that employment canceled."

24 MS. MEYERS: That is correct. But once we cancel wage
25 credits, the employers are only charged based on the wages

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1 that are used to establish the claim. So if we have to

2 cancel wage credits for that employer, then the employer is
3 not going to be charged.

4 Now, I think what Norm was suggesting is, if there's a
5 basis year employer who already is getting relief of charges
6 for whatever reason, then we should give those 580 hours we
7 are going to cancel to the other base year employers? No?
8 Am I incorrect?

9 MR. RAFFAELL: Not necessarily. What I'm saying is, if
10 you have got 580 hours to distribute and you have three
11 employers, my impression was if you are going to use a
12 method where you go back and take a portion from each of
13 them and -- or, you know, you may want to choose to take the
14 last one back. It's your decision. But there will be
15 employers that are going to get relief regardless of what
16 you do because of the work separation issues.

17 There will be employers that are going to get charged.
18 Now, the end result by removing those wage credits, that

19 could change the calculation of the weekly benefit amount
20 that person is eligible for. And so those that are getting
21 charged will still get charged, but they will get a reduced
22 amount.

23 And then there becomes an overpayment that could be in
24 existence as well because of the reduced amount. I assume
25 they probably would get relief of that because they should

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1 not have been charged for it. Those that are getting relief
2 already, it's not going to affect.

3 MS. MEYERS: Correct. Cancellation of wage credits
4 could result in a lowering of the weekly benefit amount,
5 exactly.

6 MS. BACIGALUPPO: I think a little bit of confusion on
7 the issue is that their weekly benefit charges is the intent
8 of this. And I think really the intent of this part of
9 statute is this is the consequence for a claimant for an act
10 of misconduct or of gross misconduct.

11 So the relief of benefit charges to the employer is a
12 separate section of the statute, so, of course, the last
13 employer would get that. The removal of the tax credits is
14 the consequence to the employee that will afford him less
15 benefits over his base year and lower credits.

16 And it appears to me that if they worked less than 680
17 hours for their last employer, then because of the way the
18 statute is written the prior employers will benefit by
19 having some of their credits removed. And although there
20 doesn't seem to be a particular reason in favor of those
21 employers, the reason is the consequence to the claimant.

22 MS. MEYERS: Correct. This section is written as what

23 is the penalty to the claimant. But canceling the base year
24 wage credits, it may have a result of benefitting the
25 employer, but I agree that that wasn't the intent of this

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1 section. The section was to penalize the claimant for
2 committing gross misconduct.

3 MR. KNOWLES: If the legislature had intended the other
4 employers also to benefit, they would have provided in the
5 Section 21, which we are going to get to coming up on page
6 30 and 31, a specific provision that would have benefited
7 the experience rating accounts of the other nonseparating
8 employers. But the legislature didn't do that.

9 And so while this might be what the employer community

10 thought they were getting out of this, that's not what the
11 statute as written currently says. That is to say, the
12 statute as it's currently written with respect to charging
13 of employers focuses on the last separating employer before
14 the disqualification.

15 Let's assume a set of circumstances. And I'm just
16 going to postulate this so the department can understand
17 what I'm saying. An employee is discharged for stealing,
18 let's say. And he goes -- there's no criminal prosecution
19 that goes forward against him at all, but he's going to
20 lose. Because it's the kind of conduct that would be
21 flagrant and wanton conduct, he's going to have a
22 cancelation of those wage credits. And it may be that he
23 has only worked for the new employer for 100 hours, and he
24 gets dinged for 680 hours of credits.

25 But he has been working full time before he engaged in

1 this stealing exercise. And he goes out and gets another
2 job and works ten weeks and requalifies for benefits and has
3 enough benefits that are -- his weekly benefit amount may be
4 reduced, but the benefits are still charged to the account
5 of the experience-rated employers who are liable. And
6 there's no tax relief available except to the separating
7 employer under the Section 21 formulation that we see.

8 So the new employer or the old employers or the 580
9 hours of employers, they are not getting any tax relief from
10 this except to the extent that the individual's weekly
11 benefit amount is reduced.

12 Now, it's entirely possible under this formulation that
13 an employee could lose 680 hours and still have enough hours

14 to be getting maximum benefits. And so the prior separating
15 employers, as the statute is written, they don't get any tax
16 relief from that. There's no savings to Employers 1 and 2.

17 Let's say Employer 3 is the one he stole from.

18 Employers 1 and 2, they still get charged in full, and they
19 get no tax relief from the reduction or the loss of those
20 wage credits. So any belief on the part of the employer
21 community that they are going to get tax relief under this
22 provision -- it may happen in some cases, but it may not
23 happen in others.

24 Even though the employee has subsequently gone on and
25 had a cancellation of wage credits, been disqualified and

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1 requalified, now they are back getting benefits. The

2 employer doesn't get any benefit from that situation under
3 the statute as amended.

4 So don't think you are getting any tax relief here.
5 Because if you wanted that, it should have been in the
6 statute. Now, that may have been the intent of the employer
7 community when they ramrodded this thing through the
8 legislature. But guess what? We have got no legislative
9 history that says that. And so we have got to interpret the
10 statute as written. And the statute that was written says
11 the employer gets no tax relief.

12 MS. MEYERS: Thank you. Gina. And then we will need
13 to move on.

14 MS. BACIGALUPO: Actually, until the last rule making
15 session employers had no idea that others than the last
16 employer would get a distribution of those hours.

17 I believe what you had explained, Juanita, and correct

18 me if I'm wrong, was that the department has to apply that
19 wage credit to something. You can't take it from the
20 individual without doing something to an employer. Is that
21 what you explained at the last meeting?

22 MS. MEYERS: Correct. The statute says we cancel all
23 the wage credits from that employment or 680 hours of wage
24 credits, whichever is greater. So maybe they only worked a
25 day for that separating employer. But we have to cancel 680

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1 hours. Now, if they didn't work 680 hours for the
2 separating employer, we have to cancel them somewhere, so we
3 have to take them out of their claim.

4 What our question was, so when we take them off the
5 other claim, only the wages that are used for the claim are

6 what we charged to the employer. So when they cancel those
7 wages -- say there's only one other base year employer. We
8 take 670 hours away from that base year employer because
9 they only worked 10 hours for that separating employer.

10 So that employer by definition will get some relief
11 because those wages are pulled out. We are not changing
12 their tax rate, but those wages are no longer forming the
13 basis for that claim. They will have a claim, but it will
14 be a lower weekly benefit amount. So the result will be --
15 in that case there could be some savings to the employer.

16 MS. BACIGALUP0: And the only reason is because
17 administratively --

18 MS. MEYERS: The department has to cancel them.

19 MS. BACIGALUP0: Not because the employer has requested
20 it. That just came up as part of this rule making.

21 MS. MEYERS: Correct. And Mr. Knowles disagrees.

22 MR. KNOWLES: Well, I think the department is living in
23 a fool's paradise if you think you can credit the employers
24 back without some statutory authority. It may be an
25 administrative problem for you, I don't know, figuring out

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1 where those hours -- how you cancel the individual --

2 But I don't think the statute permits you to do what
3 you are saying you are going to do. And if you do it, you
4 are going to have a real problem. Because you will have
5 various employers who may believe they are entitled to
6 relief.

7 You have got to do what the statute says. You don't
8 have authority in the statute to do what you are saying you
9 want to do. And if you want that authority, you have got to

10 go to the legislature and ask for it. Because the new
11 Section 21 specifically limits the circumstances under which
12 you can credit employers' accounts, and this is not one of
13 those circumstances.

14 And so if the department engages in this process, you
15 are making an unlawful gift of public funds to employers,
16 and you violate the state constitution.

17 MS. MEYERS: Okay. So noted.

18 All right. Do we want to take a break for lunch here?
19 And what do you need? Is an hour sufficient? Do you need a
20 little longer? I don't know what's in the area.

21 MS. BACIGALUPO: There's quite a bit. Quite a bit of
22 restaurants nearby.

23 MS. METCALF: Can I say something? We are not yet
24 where we wanted to be at 10:30 this morning, according to
25 the agenda. There's an awful lot to cover, and we have to

1 be out of this room by 4:00.

2 Maybe when we come back we can talk about what it is we
3 want to do and not do, or we can continue as we are and when
4 4:00 comes we can just pack up and go out the door. So kind
5 of think about it as you're at lunch.

6 MS. MEYERS: As we have been finding, the tax section
7 is taking less time than we had thought.

8 So an hour? Back at 1:30. What's the consensus?

9 Okay. We'll meet back at one hour.

10 (Recess taken for lunch.)

11 MS. METCALF: We're reconvening for the afternoon. We
12 are going to go through this very quickly. Juani ta has two
13 sections of this law that she wants to cover briefly. And

14 we will also be open to any other questions or comments that
15 you may have.

16 MS. MEYERS: Okay. I just wanted to go back. I know
17 we are cutting it short because most of you remaining have
18 pretty much been involved in the previous meetings.

19 Section 11. After the previous meetings, what we have
20 talked about before is that it is our belief that the --
21 while the unemployment rate can drop to 26 weeks when we get
22 to 6.8 percent, it can still go back up if we go above that.

23 I know there was disagreement that that wasn't the
24 intent. But our attorney looked at that again, and she
25 didn't feel that that interpretation, the way the statute

1 was written, would survive a challenge in court. So I'm
2 just letting you folks know so that if you want to seek a
3 legislative remedy you could do so.

4 MR. RAFFAELL: The question I would have for the
5 attorney is, one, where are they getting that idea from?
6 And, two, the law says that in the month that our current
7 unemployment rate goes to 6.8. It doesn't say any
8 unemployment rate. It says in the month that the
9 unemployment rate goes below 6.8 percent any claim
10 thereafter is changed to 26 weeks. There is no language
11 thereafter that says in succeeding months it can go back up
12 to 30. There's nothing at all that says that. It's very
13 clear.

14 And I don't know how you could get an interpretation --
15 and probably we would like to talk to them about that
16 interpretation. I don't understand that. And it just --
17 there's no authorization whatsoever that says it's going to

18 go back up.

19 I can't see how you can come to an interpretation that
20 says that you can raise it. It's very clear and they are
21 putting -- they are interpreting something that's not
22 written.

23 MS. MEYERS: Okay. I will forward your concerns.

24 MR. RAFFAELL: Thank you.

25 MS. BACIGALUPO: Have they put anything in writing of

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1 how they came to this decision?

2 MS. MEYERS: No. That's verbal advice. But even if it
3 was in writing, we generally don't share that. That's our
4 attorney's advice.

5 MR. RAFFAELL: If you look at precedents in what the
6 court says, there's nothing that authorizes for that to
7 change.

8 MS. MEYERS: All right. But I did want to let you
9 know.

10 MS. MEYERS: The next section is Section 21.

11 MR. RAFFAELL: Can I add one more thing about that?

12 MS. MEYERS: Certainly.

13 MR. RAFFAELL: It would be inconsistent with the theory
14 that would support that kind of ruling for the legislature
15 to change, on even a short-term basis, the weeks with which
16 an individual would be eligible to draw total weeks.

17 And to me, it's similar to what Mr. Knowles said
18 earlier. You have unequal treatment. In other words, today
19 if I filed, somebody tomorrow that has the same base year
20 information as I do, they could be able to get 30 weeks, and
21 I would be only able to get 26 weeks.

22 In addition, I think it creates a nightmare
23 logistically for the department to keep track of all of
24 these people if it's going back and forth.

25 And I can't believe that the legislature's intent would

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1 be to change it so that it would go back and forth. It just
2 doesn't make sense. And to me, they just never did
3 authorize it to go back and forth. The theory of them
4 wanting to change it for one or two times doesn't make
5 sense.

6 MS. MEYERS: Okay.

7 Now Section 21, which is the section that talks about
8 benefit charging. The last two meetings, particularly the

9 last one, there was a great deal of discussion about section
10 (2)(c) and what that section meant.

11 MS. BACIGALUPO: In 21?

12 MS. MEYERS: Section 21. It's on page 30 of the
13 statute.

14 And we told them at the last meeting that we had to
15 make a decision because our programmers just had to get
16 started. So after reviewing all of the comments we got at
17 both meetings, what we have come up with is: The person
18 quit for a new job and they actually started work, and then
19 that second employer lays them off. If that second employer
20 is a base year employer, they are the last employer, and
21 they are a taxable employer, they get all the charges.
22 Okay?

23 If the person quit their job because of one of the
24 deteriorating working conditions -- change of hours,
25 distance, pay, et cetera -- and are allowed, again, the

1 separating employer is -- the person who caused that
2 deterioration is the one who's charged, again, if they are a
3 base year employer, a taxable employer, and the last
4 employer. All the charges go to that employer from whom the
5 claimant experienced a deterioration in working conditions.

6 So that's the only firm decision we have made so far in
7 how we are going to go on these just because we had to get
8 started. And I think that's consistent with what everybody
9 expressed was their intent.

10 I know some people felt that the last employer wouldn't
11 have to be a base year employer, but that's pretty clear in
12 the statute where it says that the individual's separating

13 employer is a covered contribution paying base year
14 employer.

15 So it doesn't apply if the person from whom they
16 experienced a deterioration of working conditions was just a
17 lag quarter employer or fifth quarter. In that case, the
18 benefits are going to be charged just as they normally are.
19 And a base year employer could apply for relief of charges
20 if they are eligible.

21 MS. BACIGALUPO: And you would get relief if your
22 employee quit to go to another job.

23 MS. MEYERS: Certainly. What would happen is they
24 would be socialized as opposed to them all being moved to
25 another employer.

1 MS. BACIGALUPPO: I get what you are saying. But it
2 seems contradictory to the idea that this was written so
3 that that employer that takes the person is chargeable. And
4 for them to be chargeable, they will have to employ that
5 person for over six months, just pretty much. Because you
6 have got the lag quarter and the quarter they are let go
7 doesn't count. So not until they have gone into their third
8 quarter of employment would that new employer be on the
9 hook. So employers who give a job and then toss it away,
10 it's not going to touch them.

11 MS. MEYERS: That's correct.

12 MS. BACIGALUPPO: Because of how it's written?

13 MS. MEYERS: Yes. The original version of this law
14 said their last employer, and it didn't talk about base
15 year. And we did at the time question how we are going to
16 charge an employer who is not part of the base year. We

17 have no mechanism to do that. So when we got this version
18 again, that was added. Covered contribution paying base
19 year employer was added to this final version.

20 MS. BACIGALUPPO: What is that again?

21 MS. MEYERS: (2)(c), "When the eligible individual's
22 separating employer is a covered contribution paying base
23 year employer." So if it's not in the base year, the
24 charges will go as they normally do.

25 And we talked about this at the UI advisory committee.

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1 And I briefed some of the other people who were at the last
2 meeting, like Jan Gee, and so on.

3 And she agrees with you that the intent was to try to
4 get people who hire people away and then work them for a

5 couple days and then let them go. But she said she
6 recognized that the way the statute was worded, where it
7 requires that they be a base year employer, that the statute
8 isn't accomplishing what she had thought it was going to do.

9 MS. BACIGALUP0: Is that open for the same remedy as
10 the other sections we just talked about?

11 MS. MEYERS: Anything in this bill is open for
12 requesting legislative changes. The entire act is passed by
13 the legislature, and the legislature can go in and change
14 it.

15 MS. BACIGALUP0: Change and clarify.

16 MS. MEYERS: Correct, absolutely. The only place the
17 department would step in, again, is if it is a risk to the
18 trust fund or if it's a conformity issue, and then we would
19 raise objections or express concerns. But other than that,
20 we generally don't take a position on the bills.

21 Okay. Are there any other questions or comments?

22 At the first meeting -- and Norm you were there. What
23 we promised to do is before we actually draft the text of
24 the rules is to get out kind of an outline or summary of
25 what decisions we have made on some of these issues and

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1 where we will be going with the rules before we actually
2 come up with the language and get that out to you.

3 Susan has started some of the drafting, and we will
4 have to go back and incorporate, as needed, any comments
5 that we have received today. And hopefully we will get that
6 out in about a week or so. We will e-mail it to everybody
7 who has been to these meetings and everybody who has asked
8 to be notified about these meetings.

9 And you can comment on that, and from that we will
10 actually start drafting the rules. And the next time we
11 come out we will have draft rules to take a look at.

12 And probably what I will do, just since these meetings
13 are so long and I anticipate that those will be longer when
14 we actually get into the text of the rules, is have separate
15 meetings for the benefit rules and then for the tax rules.
16 So the employers or business or whoever wants to come to
17 whichever one. There's going to be some people who are
18 going to be interested in both.

19 MS. BACIGALUP0: Labor is probably more interested in
20 benefits.

21 MS. MEYERS: Labor is probably more interested in
22 benefits.

23 MR. RAFFAELL: And I think it's probably good for you
24 to break them up too.

25 MS. MEYERS: Because most of the tax provisions don't

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1 actually go into effect until 2005, we have a little more
2 time with those rules. There's a couple of pieces that go
3 in early, like, the penalty and the voluntary contribution
4 portion part of that goes into effect now. But some of it
5 doesn't happen until later, so I think on some of the tax
6 rules we have a little more time.

7 But the benefit rules we are in a mad dash just to try
8 to get something written and out there in time to have
9 public comment and also in time to have our staff trained.

10 MS. BACIGALUPO: Which all has to happen before January
11 4th.

12 MS. MEYERS: Yes. They are starting to train in mid

13 November.

14 MS. BACIGALUPPO: I see some long work weeks.

15 MS. MEYERS: We are hoping within a week we will get
16 you out the outline. That's why I took more notes here than
17 I normally do, just because it will take us a little while
18 to get the transcript, and we need to start working on the
19 rules at least the outlines of where we are going to go.
20 Some of the decisions, of course, are going to be made at
21 levels higher than those of us in this room. Annette
22 Copeland, who is our assistant commissioner, will probably make
23 the call on some of these areas. We will provide her
24 options based on the recommendations from the group meetings
25 we have had, and then she will make a decision, she and

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1 ultimately the commissioner.

2 And, again, they are not final. When we say they are
3 draft rules, they are exactly that. But it will give us an
4 idea of where we are going. We may fine-tune the language
5 and so on. But it will give you an idea of where we are
6 going so that we can start implementing the program and
7 getting our staff trained, because we simply have to give
8 some guidance to our staff.

9 Well, you see how many interpretations there are of the
10 law as it is now. And I don't think you want every one of
11 200 to 300 adjudicators out there deciding on their own what
12 a section of the law means. How many people did we have at
13 the last meeting? Twenty-five people were in the room at
14 the last meeting, and we in some cases had 15 to 20 opinions
15 on what a section of the law meant, so we want to have
16 guidelines.

17 MS. METCALF: So once she gets to the point where they
18 have the proposed draft, then we are going to start writing
19 -- the training folks are going to start training and start
20 to get the benefit policy guide and manuals up-to-date,
21 recognizing if we wait until everything is in place to start
22 this process, we will have a week if we are lucky. So we
23 will have to get going. And we will backtrack if we need to
24 along the way.

25 MS. MEYERS: It's easier to fix a few things than to

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1 try to implement it all at the last minute.

2 And quite frankly, our programmers need answers to some
3 of these cases because they have to program everything, and

4 we have to draft the text. You are probably aware that most
5 of our decisions that come out are automated to a degree,
6 and then we fill in some of the paragraphs. But we have to
7 prepare the automated portions in time for them to be
8 programmed so decisions can be generated after January 4.

9 MS. METCALF: And because we have been through this
10 legislation, we are required to do a study on the impact of
11 the voluntary quit. We have to design all new voluntarily
12 quit codes so that we can pull all of the information out of
13 the system instead of having to do things manually.

14 So all the programming and training reasons -- we have
15 to have a denial code for every reason, so there's a little
16 more complexity than we have in our current system. But it
17 will give us more information than we have.

18 MS. BACIGALUPO: I just -- we had a little discussion
19 off the record at the last meeting, and I don't know if you
20 guys addressed it before I got here.

21 But I wanted to make sure it's on the record that in
22 the training there should be something addressed to the
23 adjudicators of the shift away from liberally construing in
24 favor of the claimant. Although that doesn't change -- it
25 may not change the decision. It definitely doesn't change

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1 the facts, but it changes the way in which they will look at
2 the facts and the way they balance the facts. And I think
3 that needs to be addressed to make sure that everybody
4 realizes that has changed.

5 MS. MEYERS: We will certainly tell them that the
6 language was stricken and what they need to use is apply the
7 law and look at the preponderance of the evidence. And

8 wherever that balance falls, that's how your decision goes
9 based on the weight of the evidence.

10 MS. BACIGALUP0: Because I think before if it was
11 extremely close it was, "We won't go any further." It was
12 liberally construed for the claimant, which it was written
13 that way.

14 MS. MEYERS: Right.

15 MS. BACIGALUP0: Now, if it's extremely close, we are
16 told to take a different step.

17 MS. MEYERS: We will attempt to get more information so
18 that we can come out with a preponderance of the evidence.
19 However, if all the evidence even after our best efforts
20 weighs equally, we will probably still pay the claimant.

21 Because the entire act is written to provide relief for
22 unemployed workers. And so if there is a case where with
23 our best efforts we can't find more information and the
24 facts really do weigh equally, we'll probably pay and let

25 the employer appeal if they disagree.

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1 But you are correct. We do our best to get
2 information. And we will continue to do so and let the
3 chips fall based on the information we obtain from the
4 employer.

5 MS. METCALF: And since we have a minute, aside and
6 apart from the legislation that's going on, we have built an
7 expert fact-finding system that we are quite proud of. It
8 takes them down a decision trail and shows them the choices.
9 And once we get it all going -- it's still pretty green --
10 we feel really confident that as the adjudicators use those
11 decision paths that they will have all the information they

12 need at the end to make the correct decision.

13 MS. MEYERS: We still always have to make some
14 credibility determinations, but we back that up. The
15 claimant says one thing. The employer says another thing.
16 We ask them for documentation or ask additional questions to
17 try to come up with a determination as to who is the more
18 credible person. And that's not going to change. That's
19 just a part of adjudication.

20 MS. BACIGALUPO: Some adjudicators automatically give
21 that to the claimant. I have a situation currently that I
22 have the official termination slip that they gave the union.
23 It specifically says "failure of drug test." The claimant
24 faxed in a copy that doesn't say that.

25 I'm told, "You can't prove to me you had it there."

1 MS. MEYERS: Okay.

2 MS. BACIGALUPPO: Somebody should take a little careful
3 consideration of that.

4 MS. MEYERS: Okay. Anything else? Any other comments,
5 questions, concerns about the legislation?

6 MR. RAFFAELL: 30 versus 26 again. In the medical
7 arena, sometimes if we are not sure we always ask for a
8 second opinion. I don't know if procedurally you can do
9 that. I don't know if it's one AG that's looking at this or
10 a number of AGs that are coming up with this combined
11 ruling, but I find it hard to believe that they would
12 authorize going back to 30 weeks when there's nothing in the
13 law that says that.

14 And I would recommend another option would be to run it
15 by the appeal section and have some of the administrative

16 law judges give you a consensus. Because I can't believe
17 that somebody that's an attorney is coming up with putting
18 words in there that are just not there. That document
19 deletes -- once we hit 6.8 or less it deletes the benefits
20 from 30 to 26 weeks. And, again, at that point there is no
21 instruction whatsoever that says in subsequent weeks if it
22 would go back up above 6.8 that it would go back to 30.
23 And I can't see how you would interpret words that
24 don't exist in that section. I just can't believe that
25 that's the case. And I'm comfortable that that was the

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1 intent of the legislature to make us competitive and not
2 just do it on a month-by-month basis.

3 And the theory of -- the whole thing is it's going to

4 create a nightmare for you. You are going to have to notify
5 claimants, "Yours is 30, 26, 30."

6 And then you are going to probably have to let those
7 know that are back up to 30 that this is being litigated,
8 and you may have an overpayment somewhere along the line,
9 because that will surely be challenged.

10 I don't understand -- you might ask them the philosophy
11 of where they are getting this from.

12 MS. MEYERS: Okay. I will express your strong
13 concerns.

14 MS. METCALF: And just so you know, she really does
15 that. She meets with Annette and talks to her about what
16 was said and what opinions were really strong. And she
17 brought that forward before and will do it again.

18 MR. RAFFAELL: And we have had occasions where the AG's
19 office met with us and then they changed their opinion, and

20 they just didn't see all of what we were arguing. And so I
21 know you do pursue those, and you do a very good job of it.
22 And I thank you for that.

23 MS. MEYERS: Okay. Anything further for the good of
24 the order? Thank you for attending, and we will see you
25 again probably sometime in October -- late October, early

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1 November, possibly, to look at a draft.

2 MS. METCALF: Thank you. Thank you all for your
3 patience and your professionalism. We really appreciate it.

4 (Whereupon, at 2:20 p.m.,
proceedings concluded.)

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